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### PERFORMANCE AND REVIEW SCRUTINY FORUM

Minutes of meeting held in Committee Room 2, Council Offices, Almada Street, Hamilton on 31 October 2017

#### Chair:

Councillor John Ross

#### **Councillors Present:**

Alex Allison, Walter Brogan, Robert Brown, Maureen Chalmers, Peter Craig, Maureen Devlin, Katy Loudon, Mark McGeever, Davie McLachlan

## Attending:

### **Chief Executive's Service**

L Freeland, Chief Executive

## **Community and Enterprise Resources**

I Guild, Grounds Manager; G Mackay, Head of Roads and Transportation Services

#### **Education Resources**

D Dickson, Head of Education (East Kilbride/Cambuslang and Rutherglen)

### **Finance and Corporate Resources**

P Manning, Executive Director; T Little, Head of Communications and Strategy; N Reid, Improvement and Community Planning Manager; T Slater, Administration Officer

## **Housing and Technical Resources**

C Mitchell, Strategy and Support Manager

### **Social Work Resources**

B Hutchinson, Head of Health and Social Care; L Purdie, Head of Children and Justice Services

# 1 Declaration of Interests

There were no declarations of interest.

## 2 Minutes of Previous Meeting

The minutes of the meeting of the Performance and Review Scrutiny Forum held on 22 August 2017 were submitted for approval as a correct record.

**The Forum decided:** that the minutes be approved as a correct record.

# 3 Council Plan - Connect 2012 to 2017 - Quarter 4 Progress Report 2016/2017

A report dated 5 October 2017 by the Executive Director (Finance and Corporate Resources) was submitted on the progress of 'Connect', the Council Plan 2012 to 2017 at the Quarter 4 stage of 2016/2017.

'Connect' detailed the Council's vision, objectives and priorities to be delivered in the 5 year period of the Plan. Progress made on key priorities and objectives was summarised in the report. Of the 236 measures contained in the Plan:-

- ♦ 202 had been achieved or were on course to achieve with no issues anticipated
- ♦ 13 were on course to achieve but might be the subject of some minor slippage
- ♦ 2 measures were not on course to achieve or were subject to considerable slippage
- 19 measures would be reported at a later stage

The 'Connect' Performance Report for Quarter 4, 2016/2017, covering the period to the end of March 2017, was attached as an appendix to the report. Measures which were classified as not on course to achieve, or were subject to considerable slippage, would be considered in detail in the appropriate Quarter 4 Resource Plan reports to individual Resource Committees to be submitted in the forthcoming cycle of meetings.

In response to a member's question, the Chief Executive advised that a review of the capacity of the Health and Social Care services was currently being undertaken and a members' awareness session would be organised to provide more detailed information on the key issues arising from the review.

**The Forum decided:** that the report be noted.

[Reference: Minutes of 28 June 2016 (Paragraph 3) and Minutes of the Executive Committee of 30 August 2017 (Paragraph 7)]

Councillor Brown entered the meeting during this item of business

# 4 Single Outcome Agreement - Quarter 4 Progress Report 2016/2017

A report dated 4 October 2017 by the Executive Director (Finance and Corporate Resources) was submitted on the progress made against the targets and actions contained within the South Lanarkshire Partnership Single Outcome Agreement (SOA) as at 31 March 2017 (Quarter 4).

The SOA was underpinned by a Partnership Improvement Plan (PIP) which contained detailed action plans and performance measures for each of the Partnership's key thematic areas.

The SOA and the PIP were accompanied by a comprehensive reporting framework which set out performance indicators, targets and specific actions for the Partnership over the life of the SOA. The Community Planning Partnership Board had agreed the need for greater scrutiny of performance and the full-year SOA report was a key element of this process, providing an overview of progress and enabling questions to be raised about those outcomes that were not improving.

Of the 115 outcome measures, 76 (66%) were on course to achieve the targets set. 14 (13%) were judged to be considerably off target and a further 13 (11%) were judged to be slightly off target. No data was available for 12 (10%) measures and those would be reported on at a later date. Information was provided on those 27 measures that were off or considerably off target.

In compiling the Quarter 4 performance report, a number of instances had been identified where the indicators presented within the original SOA:-

- were either no longer available or had been superseded by alternative measures
- did not have baselines or targets

Those SOA indicators, which had been amended for the purpose of the Quarter 4 report, were outlined in Appendix 1 to the report.

Following the introduction of the Community Empowerment (Scotland) Act 2015, the Single Outcome Agreement would be replaced by a Local Outcomes Improvement Plan (LOIP).

The Forum decided: that the progress made to date against the targets and

actions contained within the Single Outcome Agreement be

noted.

[Reference: Minutes of 4 October 2016 (Paragraph 5)]

# 5 Local Government Benchmarking Framework - Final Results 2015/2016

A report dated 6 October 2017 by the Executive Director (Finance and Corporate Resources) was submitted on the final Scottish Local Government Benchmarking Framework (LGBF) results for 2015/2016.

The draft results had been reported to the Council's Executive Committee at its meeting on 8 March 2017 and the Improvement Service had released the final results on 27 April 2017.

Information on the LGBF data and results for 2015/2016, together with comparative data for 2014/2015, was provided in an appendix to the report.

The LGBF results would be used to inform future improvement and benchmarking activity.

#### The Forum decided:

- (1) that the publication of the final LGBF results for 2015/2016 be noted; and
- (2) that the intention to undertake a full analysis of the LGBF results and use this to inform future improvement and benchmarking activity be noted.

[Reference: Minutes of 28 June 2016 (Paragraph 4) and Minutes of the Executive Committee of 8 March 2017 (Paragraph 26)]

## 6 Urgent Business

There were no items of urgent business.