

Report

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Report to: Education Resources Committee

Date of Meeting: 1 February 2011

Report by: Executive Director (Corporate Resources) and

Executive Director (Education Resources)

Subject: Education Resources - Workforce Monitoring -

October and November 2010

1. Purpose of Report

1.1. The purpose of the report is to:-

 provide employment information for October and November 2010 relating to Education Resources

2. Recommendation(s)

- 2.1. The Committee is asked to approve the following recommendation(s):
 - that the following employment information for October and November 2010 relating to Education Resources be noted:-
 - attendance statistics
 - occupational health
 - accidents/incident statistics
 - ♦ discipline, grievance and Dignity at Work
 - ♦ analysis of leavers
 - ♦ Staffing Watch as at 11 September 2010

3. Background

3.1. As part of the Council's performance management arrangements, regular Workforce Monitoring Reports are submitted to Committee. This report for Education Resources provides information on the position for October and November 2010.

4. Monitoring Statistics

4.1. Attendance Statistics (Appendix 1)

Information on absence statistics is analysed for the most recent month of November 2010 for Education Resources.

The Resource absence figure for November 2010 was 4.2%, an increase of 0.8% from last month and is comparable with the Council Wide figure. Compared to November 2009, the Resource absence figure has decreased by 0.6%.

Based on annual trends and the period November 2010, the annual average figure for the Resource for 2010/2011 equates to 3.6% as against a Council wide average of 3.8%.

For the Resource this equates to 7.9 days being lost per employee for the year due to absence compared with the figure for the Council of 8.7 days per employee.

4.2. Occupational Health (Appendix 2)

In terms of referrals to occupational health, which include medical examinations and physiotherapy, overall 135 referrals were made this period, a decrease of 2 when compared to the same period last year.

4.3. Accident/Incident Statistics

There were 43 accidents/incidents recorded within the Resource this period, a decrease of 50 when compared with the same period last year. 39 of these incidents reported in this period were classified as violent incidents and of these incidents, 22 were due to behavioural incidents. Of the remaining 17 incidents, 8 were physical and 9 were verbal.

4.4. Discipline/Grievance and Dignity at Work

There were no disciplinary hearings held within the Resource this period a decrease of 4 when compared with the same period last year. There were no grievance hearings or dignity at work cases held within the Resource this period.

4.5. Analysis of Leavers

There were 3 leavers in the Resource this period, a decrease of 6 when compared with the same period last year. Exit interviews were held with 2 of those employees.

5. Staffing Watch

5.1. There has been a decrease of 125 in the number of employees in post since 12 June 2010 to 11 September 2010.

6. Employee Implications

6.1. There are no implications for employees arising from the information presented in this report.

7. Financial Implications

7.1. All financial implications are accommodated within existing budgets.

8. Other Implications

8.1. There are no implications for sustainability or risk in terms of the information contained within this report.

9. Equality Impact Assessment and Consultation Arrangements

- 9.1. This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy and therefore no impact assessment is required.
- 9.2. There was no requirement to undertake any consultation in terms of the information contained in this report.

Robert McIlwain Executive Director (Corporate Resources)

Larry Forde Executive Director (Education Resources)

6 January 2011

Link(s) to Council Objectives/Values/Improvement Themes

- efficient and effective use of resources
- performance management and improvement

Previous References

♦ 9 November 2010

List of Background Papers

monitoring information provided by Education Resources

Contact for Further Information

If you would like to inspect the background papers or want further information, please contact:-

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ABSENCE TRENDS - ABSENCE TRENDS - 2008/2009, 2009/2010 & 2010/2011 Education Resources

| APT&C | | | Teachers | | | | Resource Total | | | | Council Wide | | | |
|----------------|--|---|--|---|--|---|---|---|---|---|--|---|---|---|
| 2008 / 2009 | 2009 / 2010 | 2010 / 2011 | | 2008 / 2009 | 2009 / 2010 | 2010 / 2011 | | 2008 / 2009 | 2009 / 2010 | 2010 / 2011 | | 2008 / 2009 | 2009 / 2010 | 2010 / 2011 |
| 4.3 | 4.4 | 4.1 | April | 3.4 | 3.2 | 3.1 | April | 3.7 | 3.7 | 3.5 | April | 4.3 | 3.6 | 3.7 |
| 4.4 | 4.9 | 4.3 | May | 2.8 | 3.7 | 3.6 | May | 3.4 | 4.2 | 3.9 | May | 4.0 | 4.0 | 3.9 |
| 4.0 | 4.6 | 3.4 | June | 2.8 | 3.2 | 2.6 | June | 3.3 | 3.8 | 2.9 | June | 3.8 | 3.7 | 3.3 |
| 2.6 | 2.6 | 2.8 | July | 1.5 | 1.2 | 1.3 | July | 1.9 | 1.7 | 1.9 | July | 2.9 | 2.8 | 2.7 |
| 2.8 | 3.0 | 3.3 | August | 1.6 | 1.6 | 1.7 | August | 2.1 | 2.2 | 2.4 | August | 3.0 | 3.2 | 3.2 |
| 4.0 | 4.7 | 4.7 | September | 2.8 | 2.8 | 2.7 | September | 3.3 | 3.6 | 3.5 | September | 3.8 | 4.0 | 3.7 |
| 3.8 | 4.3 | 4.8 | October | 2.8 | 3.4 | 2.5 | October | 3.2 | 3.7 | 3.4 | October | 3.8 | 4.0 | 3.7 |
| 5.9 | 4.9 | 5.2 | November | 4.0 | 4.7 | 3.5 | November | 4.7 | 4.8 | 4.2 | November | 4.6 | 4.8 | 4.2 |
| 6.1 | 4.1 | | December | 4.5 | 3.6 | | December | 5.1 | 3.8 | | December | 4.8 | 4.2 | |
| 5.8 | 4.3 | | January | 4.1 | 4.2 | | January | 4.8 | 4.2 | | January | 4.4 | 4.3 | |
| 5.2 | 4.6 | | February | 4.9 | 4.6 | | February | 5.0 | 4.6 | | February | 4.5 | 4.6 | |
| 5.5 | 4.6 | | March | 4.7 | 4.5 | | March | 5.0 | 4.5 | | March | 4.4 | 4.5 | |
| 4.5 | 4.3 | 4.2 | Annual Average | 3.3 | 3.4 | 3.2 | Annual Average | 3.8 | 3.7 | 3.6 | Annual Average | 4.0 | 4.0 | 3.8 |
| 4.0 | 4.2 | 4.1 | Average Apr-Nov | 2.7 | 3.0 | 2.6 | Average Apr-Nov | 3.2 | 3.5 | 3.2 | Average Apr-Nov | 3.8 | 3.8 | 3.6 |
| 0 Nov 201 | n | 2227 | No of Employees at 3 | 0 Nov 2010 | | 2444 | No of Employage at 3 | 0 Nov 2010 | 1 | EC70 | No of Employees at 3 | Nov 2010 | • | 1503 |
| | 2008 / 2009 4.3 4.4 4.0 2.6 2.8 4.0 3.8 5.9 6.1 5.8 5.2 5.5 4.5 | 2008 / 2009 / 2009 2010 4.3 4.4 4.4 4.9 4.0 4.6 2.6 2.6 2.8 3.0 4.0 4.7 3.8 4.3 5.9 4.9 6.1 4.1 5.8 4.3 5.2 4.6 5.5 4.6 4.5 4.3 4.0 4.2 | 2008 / 2009 2009 / 2010 2010 / 2011 4.3 4.4 4.1 4.4 4.9 4.3 4.0 4.6 3.4 2.6 2.6 2.8 2.8 3.0 3.3 4.0 4.7 4.7 3.8 4.3 4.8 5.9 4.9 5.2 6.1 4.1 5.8 5.5 4.6 4.5 4.5 4.3 4.2 4.0 4.2 4.1 | 2008 / 2009 2009 / 2010 2010 / 2011 4.3 4.4 4.1 April 4.4 4.9 4.3 May 4.0 4.6 3.4 June 2.6 2.6 2.8 July 2.8 3.0 3.3 August 4.0 4.7 4.7 September 3.8 4.3 4.8 October 5.9 4.9 5.2 November 6.1 4.1 December 5.8 4.3 January 5.2 4.6 February 5.5 4.6 March 4.5 4.3 4.2 Annual Average 4.0 4.2 4.1 Average Apr-Nov | 2008 / 2009 2010 / 2011 2008 / 2009 4.3 4.4 4.1 April 3.4 4.4 4.9 4.3 May 2.8 4.0 4.6 3.4 June 2.8 2.6 2.6 2.8 July 1.5 2.8 3.0 3.3 August 1.6 4.0 4.7 4.7 September 2.8 3.8 4.3 4.8 October 2.8 5.9 4.9 5.2 November 4.0 6.1 4.1 December 4.5 5.8 4.3 January 4.1 5.2 4.6 February 4.9 5.5 4.6 March 4.7 4.5 4.3 4.2 Annual Average Apr-Nov 2.7 | 2008 / 2009 2010 / 2011 2008 / 2009 2010 4.3 4.4 4.1 April 3.4 3.2 4.4 4.9 4.3 May 2.8 3.7 4.0 4.6 3.4 June 2.8 3.2 2.6 2.6 2.8 July 1.5 1.2 2.8 3.0 3.3 August 1.6 1.6 4.0 4.7 4.7 September 2.8 2.8 3.8 4.3 4.8 October 2.8 3.4 5.9 4.9 5.2 November 4.0 4.7 6.1 4.1 December 4.5 3.6 5.8 4.3 January 4.1 4.2 5.2 4.6 February 4.9 4.6 5.5 4.6 March 4.7 4.5 4.5 4.3 4.2 Annual Average 3.3 3.4 4.0 4.2 4.1 | 2008 / 2009 2010 / 2011 2008 / 2009 2010 / 2011 2009 / 2010 2011 / 2011 4.3 4.4 4.1 April 3.4 3.2 3.1 4.4 4.9 4.3 May 2.8 3.7 3.6 4.0 4.6 3.4 June 2.8 3.2 2.6 2.6 2.6 2.8 July 1.5 1.2 1.3 2.8 3.0 3.3 August 1.6 1.6 1.7 4.0 4.7 4.7 September 2.8 2.8 2.7 3.8 4.3 4.8 October 2.8 3.4 2.5 5.9 4.9 5.2 November 4.0 4.7 3.5 6.1 4.1 December 4.5 3.6 5.8 4.3 January 4.1 4.2 5.5 4.6 February 4.9 4.6 5.5 4.6 March 4.7 4.5 | 2008 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 | 2008 2009 2010 2011 2008 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2009 2010 2011 2010 | 2008 / 2009 2010 / 2011 2010 / 2010 2010 / 2011 2009 / 2010 2011 / 2011 2009 / 2010 2011 / 2009 / 2010 4.3 4.4 4.1 April 3.4 3.2 3.1 April 3.7 3.7 4.4 4.9 4.3 May 2.8 3.7 3.6 May 3.4 4.2 4.0 4.6 3.4 June 2.8 3.2 2.6 June 3.3 3.8 2.6 2.6 2.8 July 1.5 1.2 1.3 July 1.9 1.7 2.8 3.0 3.3 August 1.6 1.6 1.7 August 2.1 2.2 4.0 4.7 4.7 September 2.8 2.8 2.7 September 3.3 3.6 3.8 4.3 4.8 October 2.8 3.4 2.5 October 3.2 3.7 5.9 4.9 5.2 November 4.0 4.7 < | 2008 / 2009 2010 / 2011 2010 / 2009 2010 / 2011 2009 / 2010 / 2011 2009 / 2010 / 2011 2009 / 2010 / 2011 2009 / 2010 / 2011 2009 / 2010 / 2011 2009 / 2010 / 2011 2010 / 2011 2009 / 2010 / 2011 2010 / 2011 2009 / 2010 / 2011 2010 / 2011 2010 / 2011 2010 / 2011 2011 / 2009 / 2010 / 2011 2011 / 2009 / 2010 / 2011 2011 / 2009 / 2010 / 2011 2011 / 2011 2011 / 2009 / 2010 / 2011 2011 / 2011 2011 / 2011 / 2011 </td <td> 2008 / 2010 2010 2011 2009 2010 2011 </td> <td> 2008 / 2009 2010 2011 2011 </td> <td> 2008 / 2009 2010 2011 2009 2010 2010 2011 2009 2010 2010 2010 2010 2010 2011 2009 2010 </td> | 2008 / 2010 2010 2011 2009 2010 2011 | 2008 / 2009 2010 2011 2011 2011 | 2008 / 2009 2010 2011 2009 2010 2010 2011 2009 2010 2010 2010 2010 2010 2011 2009 2010 |

For Education Resources the absence rate for unpaid special leave was 0.6% Average number of days lost per employee annually is 7.9 days.

67%

EDUCATION RESOURCES

| | Oct-Nov 2009 | Oct-Nov 2010 |
|--|-----------------|-----------------|
| MEDICAL EXAMINATIONS Number of Employees Attending | 21 | 28 |
| EMPLOYEE COUNSELLING SERVICE Total Number of Referrals | 21 | 27 |
| PHYSIOTHERAPY SERVICE Total Number of Referrals | 64 | 57 |
| REFERALS TO EMPLOYEE SUPPORT OFFICER | 31 | 23 |
| TOTAL | 137 | 135 |

| CAUSE OF ACCIDENTS/INCIDENTS | Oct-Nov 2009 | Oct-Nov 2010 |
|--------------------------------|-----------------|-----------------|
| Major Injuries* | 2 | 0 |
| Over 3 day absences** | 1 | 0 |
| Minor | 90 | 43 |
| Total Accidents/Incidents | 93 | 43 |
| Near Miss | 1 | 0 |
| Violent Incident: Physical**** | 60 | 32 |
| Violent Incident: Verbal**** | 18 | 7 |

^{*} A major injury as defined by HSE is an accident connected with work and your employee, or self employed person working on the premises sustaining an injury such as those identified in the OHSMS Work Instruction 3.B.3

- *** A minor injury is an injury not covered by "Over 3-day" or "Major"
- **** Physical violent incidents are included in the "Major" figures, where applicable, to provide the "Total Major" figures.
- ****Physical violent incidents and *****Verbal Violent Incidents are included in the "Over 3 day" figures, where applicable, to provide the "Total Over 3-day" figures.
 included in the "Minor" figures, where applicable, to provide the "Total

Percentage of interviews conducted

Minor" figures.

| RECORD OF DISCIPLINARY/GRIEVANCE & DIGNITY AT WORK HEARINGS | Oct-Nov 2009 | Oct-Nov 2010 | |
|---|-----------------|-----------------|--|
| Total Number of Hearings | 4 | 0 | |
| ANALYSIS OF REASONS FOR LEAVING | Oct-Nov 2009 | Oct-Nov 2010 | |
| Career Advancement | 2 | 0 | |
| Moving Outwith Area | 2 | 0 | |
| Personal Reasons | 0 | 1 | |
| Other | 0 | 1 | |
| Number of Exit Interviews conducted | 4 | 2 | |

^{**}An Over 3-day injury is one which is not "Major" but results in the injured person being away from work OR unable to do their full range of their normal duties for more than three days, including any days they would not normally be expected to work such as weekends, rests days or holidays, not counting the day of the injury itself.

JOINT STAFFING WATCH RETURN EDUCATION RESOURCES

1. As at 11 September 2010

| | | MA | \LE | FEM | MALE TOTAL | | | | | |
|----------|---------------------|------------|-----------|---------|------------|---------|---------|-----------|---------|---------|
| | | F/T | P/T | F/T | P/T | IOIAL | | | | |
| | Teachers | 694 | 36 | 2037 | 565 | 3332 | | | | |
| | Other | 515 | 1654 | 197 | 76 | 2442 | | | | |
| | Total Employees | 1209 | 1690 | 2234 | 641 | 5774 | | | | |
| | | | | | | | | | | |
| | *Full - Time Equiva | alent No o | f Employe | es | | | | | | |
| | Salary Bands | | | | | | | | | |
| | Director | Grade 1 | Grade 2 | Grade 3 | Grade 4 | Grade 5 | Grade 6 | Fixed SCP | Teacher | TOTAL |
| Teachers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10.5 | 3060 | 3070.5 |
| Other | 1 | 1194.62 | 293.7 | 104.5 | 36.86 | 20.00 | 7 | 70.25 | 28.6 | 1756.53 |

1. As at 12 June 2010

| | | M.A | MALE | | ALE | TOTAL | | | | |
|----------|---------------------|------------|-----------|---------|---------|---------|---------|-----------|---------|---|
| | | F/T | P/T | F/T | P/T | TOTAL | | | | |
| | Teachers | 728 | 33 | 2097 | 567 | 3425 | | | | |
| | Other | 200 | 80 | 519 | 1675 | 2474 | | | | |
| | Total Employees | 928 | 113 | 2616 | 2242 | 5899 | | | | |
| | | • | | | | | | | | |
| | *Full - Time Equiva | alent No o | f Employe | es | | | | | | |
| | Salary Bands | | | | | | | | | |
| | Director | Grade 1 | Grade 2 | Grade 3 | Grade 4 | Grade 5 | Grade 6 | Fixed SCP | Teacher | T |
| Teachers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10.5 | 3153 | |
| Other | 1 | 1207.05 | 296.23 | 105.8 | 36.86 | 20.00 | 7 | 69.75 | 30.2 | 1 |