

# **South Lanarkshire Council**

# improve

# **Connect** Performance Report 2023-24 Quarter 2 : April 2023 - September 2023

(This represents the cumulative position to September 2023)

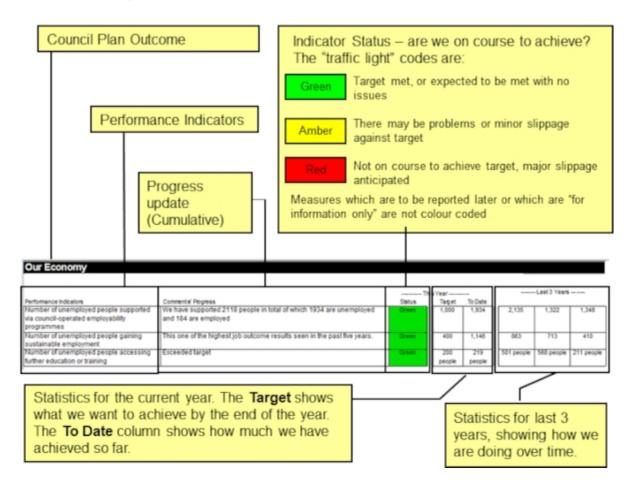


Summary - number of measures green, amber and red under each Council Plan Outcome / Theme

Council Outcome / Theme		Green	Amber	Amber Red Report later Contextual			
Communities and Environment		2	4		1	7	
Education and Learning					8	8	
Health and Wellbeing		6		1		7	
Children and Young People		1				1	
Housing and Land		3	1			4	
Our Economy		6	1			7	
Delivering the plan and achieving best value		3				3	
Τα	otal	21	6	1	9	37	

#### How to use this performance report

This performance report is intended to be both informative and easy to use. The guide below is designed to help you get the most out of the report and to answer the most common questions you might have.



		This Year Last 3 Y			- Last 3 Years	ars	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
Percentage of household waste sent to landfill in 2023	This measure is reported per calendar year and the latest figures relate to the period from April to June 2023. The year to date figure reflects performance from January to June 2023 (1.45%). This remains well below the target to stay under 10%.	Green	10.00%	1.45%	9.71%	8.66%	1.84%
	Performance in April to June 2023 (1.52%) is slightly more than the same quarter in 2022 (1.48%).						
Make an annual saving from using recycled items as opposed to new through the joint store	Total number of recycled items = 271 Cost of items = £41,788 Value of items = £90,009 Savings over new = £48,221 To date, there has been a saving for the Council of £91,748, to meet the annual saving target of £200,000. Presently at 96% of Q2 target at reporting, however, it is important to note, these figures do not include data related to periods 5 and 6 for equipment as not yet available, therefore this position is subject to change ahead of the final RP report being prepared. The service implemented a change across SLHSCP services in how all equipment and adaptation needs are prioritised following assessments	Amber	200,000	91,748		267,296	296,990
	using the Prioritised Recommendation and Needs Assessment (PRANA) form to identify those who have critical and substantial needs for direct provision.						
Percentage of properties with Superfast Broadband >30Mbps	Progress towards target is slowing with 0.05% increase in quarter two. Progress is dependent on BT Openreach investment. Alternative solutions such as Starlink satellite availability may affect this target. It should be noted that coverage increases in Full Fibre continue at reasonable levels however investment is dependent on market conditions.	Amber	99.0%	97.5%	96.6%	97.0%	97.3%

		T	his Year			- Last 3 Years	3 Years	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23	
Land Audit Management System grounds maintenance score	The Land Audit Management System (LAMS) score at quarter two was 72.5%, which is above the target of 72%.	Green	72.0	72.5	72.0	71.3	72.0	
Percentage of our road network that should	This figure is derived from the Society of Chief Officers of Transportation	Report Later	30.8%		30.6%	29.7%	30.8%	
be considered for maintenance treatment	in Scotland (SCOTS) Road Condition Index (RCI) survey which is undertaken each year.							
	The target figure of 30.8% is based on the results for the period							
	2021-23, noting that recent condition figures indicates regression compared to last year.							
Number of road casualties in South Lanarkshire during 2023	Provisional casualty figures are available for the first eight months of 2023, when there were 215 casualties. Of these, there were 4 fatal	Amber	279	215	317	254	279	
	casualties, 71 serious casualties and 140 slight casualties. There were 0 child fatal casualties, 12 children seriously injured and 14 children slightly injured.							
	Compared with the same period in 2022, there were 166 casualties. Of these, there were 6 fatalities, 50 serious casualties and 110 slight casualties. For children in 2022, there were 0 child fatal casualties, 2 children seriously injured and 9 children slightly injured.							
	These are provisional 2023 figures.							
Percentage of total household waste that is recycled in 2023	This measure is reported per calendar year and the latest figures relate to the period from April to June 2023 (48%). The year to date figure reflects performance from January to June 2023 (44.24%). This remains below the target of 50%.	Amber	50.00%	44.24%	40.50%	41.50%	41.20%	
	Performance in April to June 2023 (48%) is an improvement on the same quarter in 2022 (45.08%).							
	The new bulky waste contract continues to increase the quantities of bulky waste being recycled. Performance will continue to be closely monitored.							

#### Education and Learning

		T	his Year			Last 3 Years		
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23	
Percentage of P1, P4 and P7 pupils attaining the appropriate Curriculum for Excellence level for their stage or better in Literacy	Report to be provided at Quarter 4.	Report Later	71.7%			70.2%	71.7%	
Percentage of P1, P4 and P7 pupils attaining the appropriate Curriculum for Excellence level for their stage or better in Numeracy	Report to be provided at Quarter 4.	Report Later	79.2%			77.9%	79.1%	
Percentage of pupils gaining 1 or more awards at SCQF Level 5 or better	Report to be provided at Quarter 4.	Report Later	67.0%		88.9%	91.2%	90.0%	
Percentage of pupils gaining 1 or more awards at SCQF Level 6 or better	Report to be provided at Quarter 4.	Report Later	66.5%		69.9%	72.3%	68.9%	
Improve the attendance of children and young people at primary school	Report to be provided at Quarter 4.	Report Later	91.8%		94.3%	94.6%	91.8%	
Improve the attendance of children and young people at secondary school	Report to be provided at Quarter 4.	Report Later	87.5%		91.0%	90.5%	87.5%	
Percentage of pupils entering positive destinations (initial destinations)	Report to be provided at Quarter 4.	Report Later	96.0%		94.8%	96.2%	96.2%	
Percentage gap between pupils from the least and most deprived areas entering positive destinations	Report to be provided at Quarter 4.	Report Later	-5.8%		4.3%	6.4%	6.1%	

#### Health and Wellbeing

		This Year			Last 3 Years		
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
% of approved applications for adaptations completed in year (SSHC)	All adaptations were approved, this measure is demand led.	Green	100.00%	100.00%	100.00%	100.00%	100.00%
% of new build that are wheelchair accessible	Of the 58 new homes completed to date within 2023/24, all have been built to 'Housing for Varying Needs' standards and are easily adaptable to accommodate tenant's changing needs over time. Located in Larkhall and Strathaven, the new homes comprise a mix of terraced, semi-detached and flatted properties alongside larger family homes. 24% of the new homes are also suitable for those who use wheelchairs or with mobility difficulties, with fully accessible wet rooms and step free access. The homes are located close to existing services, amenities and transport links allowing tenants to easily connect with the existing community.	Green	10.0%	24.1%			
	The council's affordable housing supply programme continues to increase the supply of council homes across South Lanarkshire, with focus on ensuring that new homes provide for peoples changing needs over the course of time.						

#### Health and Wellbeing

		This Year				Last 3 Years		
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23	
Percentage of Justice Social Work reports submitted to Court by the due date	In quarter 2, 97% (442 out of 454) of Justice Social Work Reports were submitted to the court by the due date. This measure is on target. To date, 98% of Justice Social Work Reports have been submitted within timescale.	Green	95.0%	98.0%	97.0%	99.0%	98.0%	
Percentage of reports submitted to the Children's Reporter within agreed timescales	<ul> <li>In quarter 2, 37 out of 53 (70%) of reports submitted to SCRA were submitted within timescales. To date, 63% (88 out of 139). The target has not been met, however, there has been an improvement in performance since Q1 where performance was sitting at 51%.</li> <li>Due to staff vacancies of just over 30% within local teams, some reports have been submitted beyond the deadline. Service managers are working closely with operational teams to prioritise workloads and ensure that children and their families are not adversely affected by any delays. A more flexible approach to recruitment is being taken with social worker students on placement with South Lanarkshire guaranteed a job interview and practice educator support with the interview process. This has resulted in an increase in the recruitment of newly qualified workers in the first year.</li> <li>Note; this data has been extracted on 13/10/2023 and is therefore subject to change ahead of the final RP being prepared.</li> </ul>	Red	75.0%	63.0%	88.0%	82.0%	77.0%	

#### Health and Wellbeing

		This Year			Last 3 Years		;
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
Percentage of statutory supervising officer visits completed within timescale for local authority welfare guardianship orders	In quarter 2, there was a total of 68 local authority welfare guardianship visits due with 91% (62) being completed on time. Although target has been achieved, a slight decrease can be seen from the quarter 1 2023-2024 position of 95%.	Green	90%	92%	93%	94%	93%
	To date, there was a total of 133 local authority guardianship visits due with 92% (123) being completed on time.						
	Additional supports are now in place for the locality teams whereby reports are issued regularly providing teams with current performance levels against the target level.						
Percentage of statutory supervising officer visits completed within timescale for private welfare guardianship orders	In quarter 2, there was a total of 640 private welfare guardianship visits due with 93% (596) being completed on time. The increase in this quarter is noted when compared from the quarter 1 2023-2024 position of 87%, target has been achieved.	Green	90%	91%	94%	95%	93%
	To date, there was a total of 1,253 private guardianship visits due with 91% (1141) being completed on time.						
	Additional supports are now in place for the locality teams whereby reports are issued regularly providing teams with current performance levels against the target level.						
No of households currently waiting for adaptations to their home	Target achieved.	Green	0	0	0	0	0

#### Children and Young People

		1	This Year			- Last 3 Years	;
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
Percentage of our looked after children and young people accommodated in residential placements	As at 30 September 2023, there were a total of 723 Looked After Children, 75 (10%) were looked after in a residential setting including local authority houses, secure accommodation and residential schools. This position has been consistent since 1 April 2021, this reflects South Lanarkshire's commitment to shift the way care is delivered to Looked After Children, with continued support to children and young people within the community.	Green	10.0%	10.0%		10.0%	10.0%

#### Housing and Land

		7	This Year			;	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
% of lets to Urgent housing (UH) need	Target achieved.	Green	55.0%	67.4%	61.1%	53.5%	58.1%
households							
% of new tenancies sustained for more	Tenancy sustainment has remained strong in the second quarter of the	Green	88.00%	93.10%	91.90%	93.40%	92.00%
than a year for all lets (SSHC)	year, significantly above target.						
% of Housing Options interventions where	Performance currently below target year to date. Ongoing monitoring of	Amber	70.0%	64.5%		73.5%	65.9%
Homelessness prevented	actions and outcomes.						
% of response repairs completed on time	Target achieved.	Green	90.0%	96.6%	97.7%	99.1%	95.3%

#### **Our Economy**

		T	This Year			Last 3 Years		
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23	
Number of unemployed people supported via council-operated employability programmes	This quarter has seen an increase in referrals to the Gateway and Connect 2 renewables programmes.	Green	1,350	544	1,348	1,934	1,687	

#### Our Economy

			This Year	Year Last 3 Years			s
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
Number of unemployed people accessing further education or training	Routes to Work South have developed a range of sector based training opportunities during quarter 2	Green	225	80	211	219	536
Number of new South Lanarkshire business starts supported by Business Gateway	This figure includes performance up to August only. Half way target of 250 has not been achieved and the number of starts ups has been behind each month of 2023 and this is largely due to changes in staffing at the contractor where staff have retired and left to take up new positions. Whilst new staff have been recruited it takes time for them to get up to speed. The contractor is very clear that the target will be achieved over the year and there is an improvement plan in place which reflects this.	Amber	500	123			520
Number of business support interventions per annum by Economic Development (grants, loans or advice)	Slightly behind the halfway point of 600 on the annual target as the UKSPF programmes have not been opened for the full 6 months period. However, there is a strong pipeline and we should be able to achieve the full annual target.	Green	1,200	376	3,075	2,679	1,615
Number of jobs created or sustained per annum as a direct result of Economic Development intervention	Exceeded half way target of 250 in the first 6 months. On target to achieve for full year.	Green	500	380		1,095	1,256
Increased value of sales generated by businesses as a direct result of Economic Development intervention	Exceeded half way target of £2.5M in the first 6 months. On target to achieve for full year.	Green	£5.000m	£4.589m		£22.107m	£13.113m
Number of unemployed people gaining sustainable employment	The Transformational Review of employability has included the development of a new employer engagement team working across the council's employability programmes to support increased progression to employment.	Green	675	142	410	1,146	584

#### Delivering the plan and achieving best value

		This Year				3	
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
Customer Service Centre - % of calls	Target exceeded YTD 93% of all calls answered against a target of 90%.	Green	90.00%	93.00%	92.00%	93.00%	94.00%
answered							

#### Delivering the plan and achieving best value

		Т	This Year			- Last 3 Years	S
Performance Indicators	Comments/ Progress	Status	Target	To Date	2020/21	2021/22	2022/23
Customer Service Centre – average queue	YTD exceeded at 156 seconds against a target of 300 seconds	Green	300	156	93	158	134
time (in seconds)							
Percentage of income due from Council	The annual Council Tax collection target for 2023/2024 has been set at	Green	95.20%	60.11%	94.89%	95.54%	96.77%
Tax received by the end of the year - in	95.2%. Council Tax collection is currently 60.11%, ahead of target by						
year (incl water)	0.12%.						

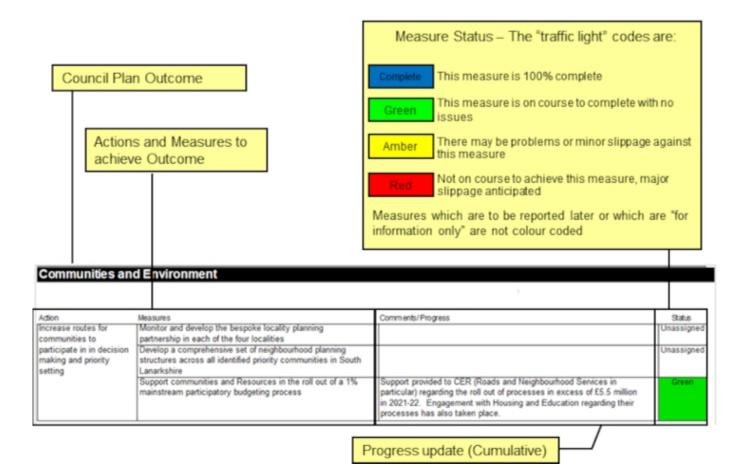


Summary - number of measures complete, green, amber and red under each Council Plan Outcome / Theme

Council Outcome / Theme		Complete	Green	Amber	Red	Report later	Total
Communities and Environment			9	1		1	11
Education and Learning		1	3				4
Health and Wellbeing		1					1
Children and Young People			4			1	5
Housing and Land		1	5	1		1	8
Our Economy			2				2
Delivering the plan and achieving best value							
	Total	3	23	2	0	3	31

#### Guide to the Performance Measures report

Each of the performance measures is shown in the following pages of this report. The graphic below explains how the report is laid out and what information is presented .



Action	Measures	Comments/ Progress	Status
Community Safety priorities are achieved	Implement the recommended next steps of the review of the Safer South Lanarkshire Board and associated structure, ensuring that reporting requirements around police and fire scrutiny, anti-social behaviour and community justice are appropriate	The SSLB review completed in March 2023, confirming that the Board would focus on its statutory scrutiny functions in June 2023 scrutiny training needs were scoped and approved with training delivery scheduled for later in the year.	Green
Protect, enhance and respect South Lanarkshire's natural environment	Develop a new Biodiversity Strategy (2024-2030) and Biodiversity Implementation Plan for (2024-2026) for approval by Climate Change and Sustainability Committee by February 2024	Both documents are currently being drafted.	Green
Increase routes for communities to participate in decision making and priority	Increase the number of communities with their own community-led neighbourhood plans	Stakeholder groups established during Q2 in Hamilton and East Kilbride to take forward two new neighbourhood plans. The East Kilbride group have agreed their question set and are now beginning to knock on doors in the area to engage with the local community.	Green
setting	Implement new approaches to community involvement in decision making such as a community Wishlist approach to community benefits and the delivery of the Shaping Places for Wellbeing project	The Community Wishlist continues to grow and is rapidly becoming a successful and popular tool. 21 wishes approved and live on the website from July to end of September after launching. Eight Wishes have been 'matched' and are either in process or have now been completed. Tables, guitars, convection heaters and a defibrillator have been gifted to local communities through the Wishlist this quarter. Total value of good and materials into local communities though the project is currently estimated to valued as worth £3,400.	Green

Action	Measures	Comments/ Progress	Status
Take forward IT strategic developments	Complete procurement exercise to identify partner to meet SLC Digital Connectivity requirements, including improved availability and affordability of broadband and 4G/5G mobile services across the council area	Work has restarted, focusing on reviewing options/benefits of different digital connectivity options.	Green
Lead by example and influence area-wide climate change and sustainability action	Implement the Sustainable Development and Climate change Strategy (2022-2027) Action Plan, and report progress at quarter two and quarter four to Climate Change and Sustainability Committee	Quarter four progress was reported to the Climate Change and Sustainability Committee on 20 September 2023. The Action Plan for 2023-2024 has been agreed with services and been created on IMPROVe. The first update is due in October for Quarter two. Emails asking for updates going out on 9 October 2023. Quarter two progress will be reported to the Climate Change and Sustainability Committee in February 2024.	Green
Prepare an Open Space Strategy in partnership with Glasgow and Clyde Valley Green Network Partnership and other council services. Strategy will contain standards on access to and quality of open spaces	Draft Open Space strategy to be presented to the Planning Committee by March 2024	Consultants appointed and initial data gathering commenced.	Green

Action	Measures	Comments/ Progress	Status
Produce a new Local Transport Strategy for South Lanarkshire to support the National and Regional Transport Strategy as well as the provisions, where appropriate, of the Transport Scotland Act	Draft Local Transport Strategy to be presented to Committee by Spring 2024	A consultant to undertake the development of the next Local Transport Strategy has been appointed. An extensive consultation exercise was undertaken in July/August with numerous groups, organisations, elected members and the public invited to contribute views. We are currently reviewing the feedback to enable relevant policies and actions to be developed. It is anticipated that a draft document will be presented to committee in Spring 2024.	Green
Provide road and infrastructure improvements to support new developments including those undertaken as part of the City Deal	An Outline Business Case will be prepared for the Stewartfield Way Sustainable Transport Capacity Enhancement Project in Autumn 2023	Work on the outline business case is progressing. Additional modelling work is being carried out at the James Hamilton Loch roundabout at the A726 / GSO roundabout. Discussions are on-going with Transport Scotland and the retail park at Kingsgate. Project continues to be refined and a review of timelines is underway.	Amber

Action	Measures	Comments/ Progress	Status
Promote citizenship and the democratic participation of children and young people to effect change in climate and sustainability matters	Empower the involvement of children and young people in schools, and through the Young People's Forum, to help shape and influence Council outcomes in the climate strategy	The SLC Youth Forum on Climate Change and Sustainability continues to expand its presence across all our secondary schools. Young individuals within this forum are afforded the chance to empower their fellow peers and school staff by participating in "Teach the Teacher" training and delivery. This programme enables them to present on subjects related to climate change, sustainability, and global citizenship to their own educators. In the academic year 2023-2024, they have an exciting opportunity to	Green
		partake in a waste pilot project and a climate app pilot, both of which involve six secondary schools. Additionally, these young individuals are actively working toward organising a Conference of Schools event for secondary students, following the success of a similar event for primary students in October 2022. The forum holds monthly meetings to keep everyone updated and to develop action plans for the future.	
Develop Climate Change and Sustainability Plan to support educational settings	Organise a pupil led COS2 conference involving primary, secondary and ASN schools to empower the voice of young people and build on pledges to improve climate change and sustainability	On-going further update at quarter 4.	Report Later

## **Education and Learning**

Action	Measures	Comments/ Progress	Status
Close the equity gap and improve learner outcomes	Develop and implement the Equity Strategy including Strategic Equity Funding and use this to support schools to close the poverty-related attainment gap as measured in the authority's Stretch Aims	<ul> <li>The most recent National figure available (2021) indicates that 'just under 11,000 children in South Lanarkshire (19.6%) live in relative poverty once housing costs have been taken into account'. In South Lanarkshire Council Schools:-</li> <li>20.9% of learners live in SIMD1 or SIMD 2 areas (2021/22)</li> <li>21.9% are Free School Meal entitled (based on P6-7 pupils only - Healthy Living Survey 2021/22)</li> <li>A new feature of the National strategy is the requirement for Local Authorities to set yearly targets for both excellence and equity, referred to as "stretch aims." During 2022/2023, the National guidelines ask us to adopt a "Core Plus" model.</li> <li>For session 2022/2023, our Core measures (set Nationally) are as follows:-</li> <li>ACEL Primary – literacy – P1, P4 and P7 combined</li> <li>ACEL Primary – numeracy – P1, P4 and P7 combined</li> <li>SCQF level 5 (SQA A-C passes only) or above – 1 or more on leaving school</li> <li>SCQF level 6 (SQA A-C passes only) or above – 1 or more on leaving school</li> <li>SCQF level 6 (SQA A-C passes only) or above – 1 or more on leaving school</li> <li>Leavers Positive Destinations (Participation measure)</li> <li>HWB measure (attendance)</li> <li>In addition, our Core Plus measures (set locally) are:-</li> <li>SCQF level 5 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>SCQF level 6 or above – 1 or more on leaving school</li> <li>Leavers Positive Destinat</li></ul>	Green
		into poverty, not just in attainment, but in their everyday lives.	

# **Education and Learning**

Action	Measures	Comments/ Progress	Status
		A progress report on Equity was presented to the Education Resources Committee on 15 November 2022. A report on the ACEL measures will be presented to the next Education Resources Committee.	
Update the Council Framework for Inclusion guidance taking account of The Morgan Review, the Additional Support for Learning Action Plan, The Promise and Getting it Right for Every Child update	Audit and update all sections of the inclusion framework to ensure all education establishments can meet the expected principles and practice associated with inclusion and equality	The Inclusion Framework has been revised and updated. It is at the final draft and consultation stage with the trade unions and professional associations.	Green
Ensure effective delivery of tackling poverty policy and raise awareness of the priorities contained in the Local Child Poverty Action Report (LCPAR) across all partner organisations	Produce and publish a Child Poverty Strategy for 2023-26 and supporting Local Child Poverty Action Report by June 2023 to outline the key support offered to families to address child poverty challenges	A Child Poverty Commitment rather than a strategy has been produced and approved by CMT(July 2023) and NHS Lanarkshire scrutiny channels (September 2023) along with the child poverty report for 2023/23. This was completed at the end of September as NHS Lanarkshire preferred to bring North and South Lanarkshire documents at the same time.	Complete

#### **Education and Learning**

Action	Measures	Comments/ Progress	Status
Provide opportunities for young people to participate in work-based learning opportunities in the senior phase	Deliver a Foundation Apprenticeship programme in partnership with colleges to provide young people with increased opportunities to access FA frameworks locally	Our Youth Employability Service have designed and planned a Foundations Apprenticeship programme this year in partnership with South Lanarkshire College and New College Lanarkshire under the South Lanarkshire FA Consortium banner. We have increased the number of frameworks on offer to schools and provided access to College based delivery to ensure all FA pupils get the College experience. There is now only limited access to Glasgow colleges to undertake an FA due to the changes to the funding from SDS for transport.	Green

#### Health and Wellbeing

Action	Measures	Comments/ Progress	Status
Raise awareness of the	Publish a revised Children's Services Plan (2023-26) by	A new children's services plan for the 2023-26 planning cycle has	Complete
priorities within the	June 2023 that sets out the agreed priorities for the	been produced and approved by CMT and NHSL and submitted to the	
Children's Services Plan	Children's Services Partnership for the next three years	Scottish Government. 16 priorities are explicit within the document and	
across all partner		a performance framework has been developed to support the	
organisations		monitoring and reporting of progress.	

### Children and Young People

Action	Measures	Comments/ Progress	Status
Enhance the school	Open the new Jackton Primary School in August 2023	Jackton Primary School and Jackton Early Learning Centre opened on	Green
estate with targeted		17 August 2023.	

# Children and Young People

Action	Measures	Comments/ Progress	Status
investment to increase capacity	Commence the major refurbishment and expansion of Our Lady of Lourdes Primary School	The school has been decanted and works have commenced.	Green
	Complete the expansion of Castlefield Primary School and First Step Early Learning and Childcare Centre CC Centre	The classroom extension at Castlefield Primary School has been completed and handed over. Works are underway at First Step Early Learning Centre targeting May 2024 completion.	Green
Expand the Council's ELCC provision to make early learning and childcare more flexible	Open the new Early Learning and Childcare Centre at Clyde Terrace, Bothwell	Work continues on the construction of Wooddean Early Learning Centre, Clyde Terrace.	Green
Implement the new Scottish Government guidance, linking in with the Department of Work & Pensions to increase the uptake of eligible 2-3 places	Improve early years uptake for vulnerable for 2–3-year-olds who meet the eligibility criteria for 1140 hours of early learning and childcare	Progress update to be provided at quarter 4.	Report Later

# Housing and Land

Action	Measures	Comments/ Progress	Status
Ensure that Sheltered housing services are compliant with Care Inspectorate Inspection standards	Complete quality assurance checks to monitor and ensure compliance with care inspectorate standards. Each of the 34 sheltered housing complexes will be checked during 2023/24 with findings of completed checks reported on a quarterly basis	Ongoing quality assurance and self assessment continuing to demonstrate high levels of compliance.	Green
Work with Gypsy/Traveller residents to develop and implement a programme of site improvement	Continue to deliver co-produced Site Masterplans at both sites, reflecting council and resident priorities	Masterplans on both sites continue to be delivered with latest projects under development and progressing through design and procurement phases. Resident engagement remains strong at both sites.	Green
Physical regeneration work in priority areas	Work with partners to bring 15 Long Term empty homes into use by March 2024	Work ongoing with owners of empty homes to deliver milestone. 13 brought back into use YTD 2023/24.	Green
Increase the number of new affordable homes	Total new/additional affordable homes delivered per SHIP and reported to Housing and Technical Resources Committee	105 additional new houses provided YTD 2023/24. Includes 58 new build properties and 47 properties have been acquired through the Market Purchase Scheme.	Green

# Housing and Land

Action	Measures	Comments/ Progress	Status
Ensure effective involvement with tenants and other customer groups	Customer Engagement Programme agreed with tenant representatives by August 2023	The annual programme for customer engagement was agreed with the Tenant Participation Coordination Group on 17 August 2023 and includes: the provision of regular information on the Strategic Housing Investment Plan, Local Housing Strategy, and Scottish Social Housing Charter. involvement in the revised Customer Involvement Strategy and revised Anti-Social Behaviour Strategy. This is the fourteenth consecutive year that an annual programme has been agreed with customers.	Complete
Consult with community organisations and develop a Rural Action Plan maximising existing and future funding through Community Led Local Development and Renewable Energy Fund	Finalise the Rural Action Plan and report to Rural Task Force in November 2023	A seminar proposing new priorities and changes to the REF was given to the Rural Task Force on 2nd October 2023. These will be developed into a full paper for the November meeting of the Task Force and will then move on to committee for approval.	Green
Improve access to settled accommodation for homeless households	Continue to implement Rapid Rehousing Transition Plan	The continuing surge in demand for homelessness services which is occurring nationally and locally is acting against achievement of the key strategic target of reducing homelessness. Good performance despite challenging circumstances and pressures that continue to effect homelessness services.	Amber

# Housing and Land

Action	Measures	Comments/ Progress	Status
Improve energy efficiency stock to help address fuel poverty	Deliver Housing Investment Programmes to ensure as many socially rented properties as practically possible achieve the Energy Efficiency Standard for Social Housing (EESSH2) by 2032	To be reported at year end.	Report Later

#### **Our Economy**

Action	Measures	Comments/ Progress	Status
Complete the south Lanarkshire wide town centre visioning strategy which will give a strategic overview on the engagement and interventions with town centres over the next 10 years, and a series of town specific strategies and action plans will sit below this, giving a template for placemaking within our communities.	Complete draft town centre visioning study by end June 2023 for consultation, and present final visioning strategy to Community and Enterprise Resources Committee in November 2023	Draft study complete and decision on next steps and reporting being discussed.	Green
Deliver effective Employability Services to support Individuals and Business	Monitor and adjust the delivery plan agreed via the LEP and Community Planning Partners	Good progress has been made to continue to deliver the LEP plan. Contract extensions have been agreed with South Lanarkshire College and VASLAN. LEP subgroups have been established including an Operational group, Tackling Child Poverty Group and Health subgroup to focus on planning for the devolution of previous Fairstart funds from April 2024.	Green