

Community Payback Order Annual Report

Financial Year: **2017/18**

Local Authority: **South Lanarkshire Council**



Types of unpaid work projects and activities which have been carried out; the total number of unpaid work hours completed during the year; and information and examples that help to demonstrate how communities benefit from unpaid work.

Performance Management Information

In the period of 01 April 2017- 31 March 2018 South Lanarkshire Council Unpaid Work Service (UWS) received 837 Orders with an Unpaid Work requirement which related to 705 service users. The total amount of hours imposed was 101,661.

Order Type	Number of Orders	Total Number of Hours	Average hours per Order
Level 1	457	33,711	74
Level 2	376	67,800	180
Fiscal Work Orders	102	3,850	37.75

The total amount of hours the UWS delivered for the benefit of the Community in the reporting period was 74,027.3 hours.

The UWS delivered 80% of these hours (58,881.5).

Personal Placements accounted for 9% of the hours delivered which is a total of 6973.5 hours.

South Lanarkshire delivered 73% of service users seen within one day of an Order imposed, 78% completed their induction within five days and 77% commenced their placement within seven days.

Of the 889 Orders that were completed in the reporting period 76.3% of those were completed within the timescale originally set by the Court.

Types of Unpaid Work Projects and Activities and Examples

The UWS has a number of ongoing long term projects that they contribute ongoing assistance to the benefit of the community.

In addition, the total number of new referrals that were received by the UWS for the reporting period was 507. These are broken down into areas of work detailing the organisations that have benefitted from the work undertaken by Unpaid Work.

The range of work undertaken means that as well as the community of South Lanarkshire receiving the benefit of UWS users can also develop their skills and knowledge.

Gardening Beneficiaries

Churches: St Vincent's, St Machan's, Trinity Parish, High Blantyre Baptist, Fairhill, Greenhill, Fernhill and Cathkin, St Joseph's and The Blantyre Salvation Army Halls.

Sheltered Housing: Smiddy Court, Lorne Street, Needle Green, Lesmahagow Day Care Centre, Clarkwell Terrace, Park Crescent, Deer Park, Meldrum Gardens.

Other Beneficiaries: Individual referrals from residents, Kirktonholme Primary School, Friends of Langlands Moss, Douglas Water and Rigside Tennants Association, Cambuslang Childcare Project, Lifestyles Whitehill, Friends of Cadzow Glenn, Castlehill Bowling Club, Countryside and Greenspace Clyde Walkway Paths, Covenanter's Memorial Site, Pathfinder's Dogs for the blind, Hamilton Grammar, Coalyard Tea Room, Murray Primary, Blameless Charity/Hamilton Academicals.

Partnership Working with Land Services and Leisure and Culture, identified community areas.

Braehead House

The UWS continues to participate in supporting Braehead House, Crossford, Clydesdale. It is a non-denominational Christian charity healing and Retreat Centre with garden restoration work. The UWS worked alongside the charity volunteers who are installing and clearing pathways, trimming trees and assisting in the restoration of a garden area. The service has been removing tree lines and preparing a large area for turfing and seeding.

Garden Area Before



Garden Area After



Allers Allotments, East Kilbride

Allers Allotments have used the UWS in the past to improve the safety of paths and access to the various plots on the allotments. We were required to lift the existing concrete slabs, level out the ground and re-lay the paving. We were also required to install timber edging to improve the look of the path and create a clear boundary between plot holders.



Painting

Beneficiaries

The service has undertaken work for the following beneficiaries: Knockburnie Road Tenants Association, Canderavon House, Clarkwell Terrace, Meldrum Gardens, Bothwell Bowling

Club, Lunar Gymnastics Club, David Walker Gardens, Cadzow Glen, Individual referrals from Social Work/carers.

Grow 73

Grow 73 is “a volunteer community group focussing on the development of growing opportunities within Rutherglen by coming together with the common purpose of making a positive impact on the environment and the local community by transforming any unused piece of land”. A referral was received from Grown 73 to upgrade their main storage container.

Before



After



House Removals

The service continues to assist the most vulnerable in the community with moving home and/or clear their homes of unneeded items. This helps ensure that the tenancies are maintained and sustained to a good standard. The beneficiaries in the reporting period have been Burnbank Family Centre, Woman's Aid, Shelter Homeless Support Service, Blue Triangle Emergency Housing, Debra Charity, Central Homelessness Team, Y-People, Ballerup Nursery Centre, various Foodbanks and individual referrals by beneficiary and agency colleagues.

Individual Groups

There have been a range of other miscellaneous pieces of work carried out to the value of the following individual groups within South Lanarkshire. Loudon Pond, Ponfeigh Glen Association, Bonnie Blantyre, Uddingston Pride, Tact Community Group, Strathclyde Fire and Rescue, Castlebank Park, Burnbank and Hamilton Bowling Club.

K-Woodlands

This is a new and on-going project for the UWS. A local community engagement programme from East Kilbride is at the early stages of establishing a community woodland area. The programme aims to act as a community focus that can help prevent crime and anti-social behaviour by providing alternative activities especially for young people. The UWS has provided on-going support to this project in relation to woodland furniture, pathways, planters and bridges. Many of the items of furniture constructed within our workshop were made from reclaimed wood from K-Woodlands. We have also assisted in creating themes within the woodlands depending on the occasion such as Halloween and Christmas.



Gritting and Snow Clearance

Throughout the year when the need required it the Unpaid Work teams assisted in clearing paths and gritting pathways near residential homes for older people and other high need areas in South Lanarkshire. Then, due to adverse weather at the start of 2018 (Storm Emma) the UWS were extensively involved in essential gritting and snow clearance to promote safety within the community. A total of 840 hours of service was delivered to make various areas in South Lanarkshire safer for the residents during that period.

Woodwork

Various woodwork projects have been undertaken for the Harry Heaney Centre, St Mary's Primary, Bothwell Primary, Bonnie Blantyre, EK Woodlands and the Village Centre. They have received benches, planters as well as repairing and refurbishing various other items for the benefit of various community organisations.

St John's Primary Blackwood

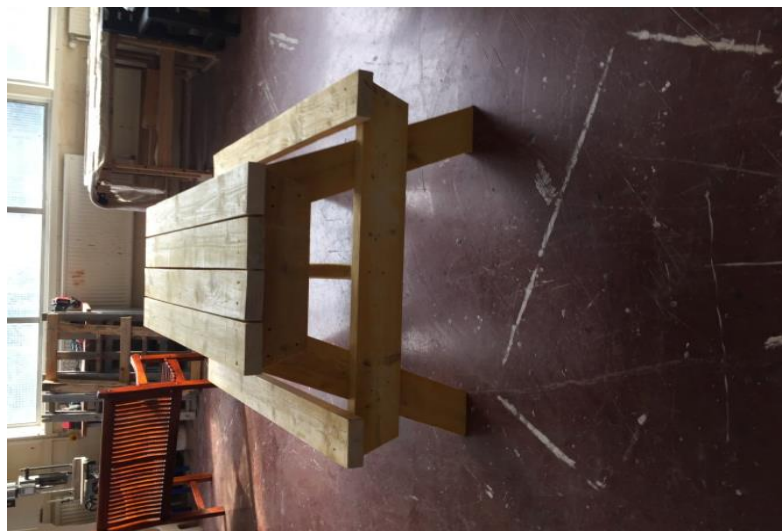
A referral was received from St John's Primary, Blackwood seeking assistance from the UWS to upgrade their raised beds and surrounding garden and to provide outdoor learning opportunities for their pupils. Below is the work that was undertaken and the woodwork that was undertaken demonstrated a particular level of skill and ability from an employee in the Service and the service users they supervised.





Wood Workshop - Evening Service Provision

The focus of the evening workshop is commission based construction and refurbishment of wooden benches and environmental planters to schools, nurseries, community groups, woodland projects and sheltered housing complexes. During this period the evening wood workshop has been increased to two evenings and is now available Tuesday and Thursdays. The evening workshops continue to provide service users who are employed an additional opportunity to complete their Unpaid Work hours. The evening workshops have also been effectively utilised to assist service users, with complex needs, who are unable to complete a full day of Unpaid Work. Here are some examples of the work that has been undertaken in the reporting period.





Community Laundry

During this period the Homecare Laundry facility continued to provide the UWS with two placements five days a week to support home care staff with the collection, washing and delivery of service users' laundry. The Service was delivered five days per week and provided 33 vulnerable members of the community a laundry service. The laundry provision in that format ceased on the 28 February 2018 due to operational changes within Home Care Services. Community alternatives were found for all service users. As such work has begun to refurbish this service to expand the service to the wider community and provide more placements for service users to undertake their Unpaid Work.

Personal placements

The placement co-ordinators and case managers continue to work hard with various community services to increase the range of opportunities available to service users. The take up of this option with the reporting year has been 9% of the total hours delivered by service users, a total of 6973.5 hours. There are a total of 215 placements on a weekly basis across largely local and national charities but also churches, sports organisations, hospices and foodbanks as well as some other innovative individual placements. There have been particular successes with service users continuing to work within their placement upon the completion of their Unpaid Work Order as well as some gaining formal permanent employment as a result. Indeed two service users, upon completion of their Orders, have gone on to achieve management positions within organisations where they undertook their Unpaid Work.

Quotes from people on CPOs and beneficiaries about the impact of the Unpaid Work on them and/or the community.

Service User Feedback

Exit Questionnaire

These surveys are completed with, or sent out to, service users upon the completion of their Order. We recognise that this is an area we would like to develop further to inform future service delivery. Here is a gathered sample of the information from these.

95% said they were provided with enough information about Community Payback at their first meeting;

75% thought Community Payback was a better option than prison;

94% responded stating that upon completion of their Community Payback Order they will be unlikely to offend.

Direct Quotes about the benefits and changes as a result of a CPO:

“Time to reflect on my offence”.

“Made me rethink my lifestyle and choices”.

“It allowed me to serve my punishment in an environment of improvement and having no effect on my employment status”.

“It helped me understand that the crime I committed and help me understand how to tackle it”.

“Made me think before I do anything”.

“Made me get my confidence back”.

“To think before I act, control my actions, attitude etc.”

Snap Survey

Within the UWS we introduced an additional method of seeking service user feedback in the form of a ‘Snap Survey’. It takes place using an Ipad and a preloaded survey case managers undertake with service users either during appointments or at the pickup points for their Unpaid Work. This is in recognition that a number of service users, for a range of reasons, do not complete their Order and as such would not have the opportunity to feedback on the service they have received. This was introduced in November 2017 and is run annually. The following highlights were noted from this survey:

85% agreed or strongly agreed that their experience of Unpaid Work will have a lasting effect on their future choices;

87% were offered the opportunity to undertake ‘Other Activity’;

70% of respondents stated the relationship with their case manager was more effective and helpful

91% were offered to undertake their Unpaid Work more than once per week;

72% were offered additional assistance in relation to their health

60% reported that attendance at Unpaid Work has had a positive or very positive effect on their life

Direct quotes about the effect of attendance at Unpaid Work and effect on your life:

“After a chaotic period of my life it is making me feel like I am once again capable of finding work and living a normal routine again which I feel is going to turn my life around and stay

away from what led to community service (sic)".
"I got to learn new skills".

"Keeps me out the jail and get up and out the house".

"It has taught me not to offend again".

"I've seen how unpaid work has changed in the past ten or so years and can definitely say that they are on the right track to creating a service that is fair and helpful to the service users".

Community and Beneficiary Feedback

Hi Rhoda

I hope you are well. On behalf of Amenity Services, Community Enterprise I would like to thank your Community Payback Teams who were involved in the path upgrade and other works at Allers and Richmond allotments over the last three months. We have a considerable number of elderly plot holders at Allers site and coupled with the topography of the site it can be very difficult to negotiate the path network around the site. One of the main paths was totally refurbished to give a stable, even slabbed path. Another sub path was upgraded and extended, once again to give safe access to and from plots. Plot holders have been very appreciative of the work and have been vocal about it. The bulk of allotment work is obviously undertaken in the summer but a lot of the plot holders work over the winter and this series of path upgrades will ensure a safer surface when the weather and conditions can be very difficult. The teams have also been helping to upgrade plots when they have been vacated. The nature of the site is that once you acquire an allotment you tend to hang on to it, therefore a lot of our plot holders have had their plots for 20-30 years. Sometimes ill health can put an end to a lease and usually when this happens the plot has suffered. Your teams have been tidying up these plot in order that next plot holder receives a plot in a decent safe state. We could not have done this without your assistance and in turn some of the new plot holders would have struggled to deal with some of the re-let plots. For this reason I would like to thank you for the opportunity and the great work from your teams. I have met some of the supervisors: Graham; Linda and Jim. There may be more but I just haven't met them. The supervisors have been extremely enthusiastic and I think this has rubbed off to your client base working at the allotments as the feedback from the plot holders has been great and they have been saying the workers have been working very hard on the various tasks.

Kind regards

Landscape and Environment Office

Hi Linda

Please pass on my thanks to Jim and his payback team. Excellent job clearing and weeding the Townhouse stairs down to glen. Wildflower colour appearing and I have made feature/seats with large logs and some bark.

Kind regards

Andrew

Hi Linda

Neil and his team have been a massive help, we genuinely feel that his support to us makes the biggest difference in us moving forward as community woodland.

Neil has ensured that the outside of our building was presentable to welcome guests from The Forestry Commission, Central Scotland Green Network and visitors from all over Scotland who are members of the Community Woodlands Association. Today was a really

big deal to us and we could not have done it all without their help. We are forever grateful for the support that you all offer to us and appreciate that we are able to think on a bigger scale with the backing we have.

Thank you again for your help and support.

K-woodlands

East Kilbride Community Trust

Hi Linda

Hope Your well? Could you please say a big thank you to the squad that came and cleared our car park this morning? Appreciated from all Tenants & Staff.

Thanks

Sheltered Housing Officer

Hi Linda

I took a walk up today with my manager to meet contractors and saw all the amazing work that Ross and his team have done - the contractors couldn't believe that your guys had cleared it all using hand tools. Please pass on my thanks again to Ross and all involved for a fantastic effort.

Kind regards.

Countryside Ranger Team Leader

Countryside & Greenspace Service

Community & Enterprise Resources

South Lanarkshire Council

Calderglen Country Park

East Kilbride

Hi Linda

Really nice job by your team clearing the stairs and paths along glen.

Thanks

Andrew

Afternoon

Hope your both well – firstly can I say what a great job the squads have been doing since commencing with us at South Lanarkshire Leisure. Noticeable difference to facility presentation already.

Graham,

The path looked good and is what we wanted. Our volunteers were helping plant bulbs along it and were impressed with the work that had been done by your team.

John is a gem of a man our experience so far is that he cannot accommodate enough and always comes across as a positive and has a can do attitude. He has been a genuine find to us and we really cherish having him as a source of support to the work we are currently seeking to improve on.

So please thank him from us as he brings a positive change to our community.

All the best

Grow 73

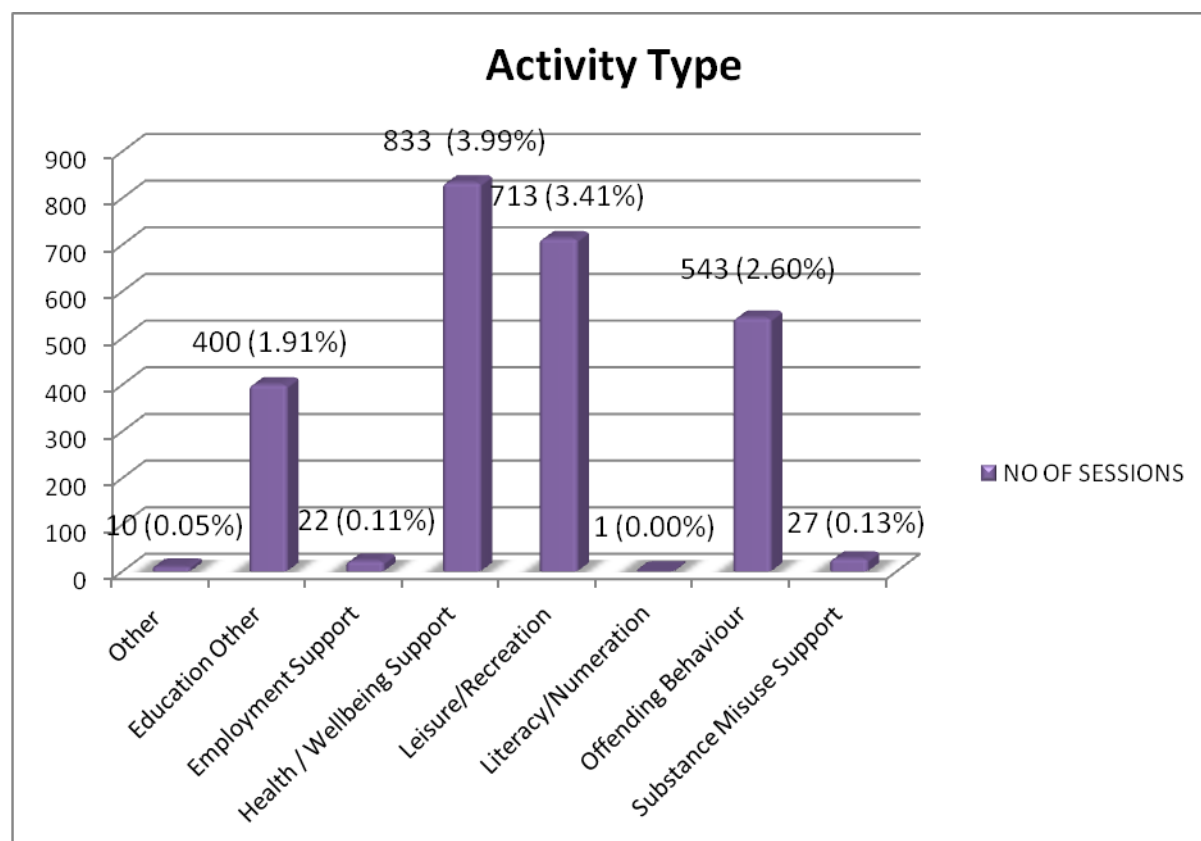
Types of "other activity" carried out as part of the unpaid work or other activity requirement.

Performance Management Information

In South Lanarkshire in the reporting period 10% of all Unpaid Work hours were delivered through the effective utilising of Other Activity. This represents 7266.9 hours in total.

As detailed in the service user 'Snap Survey' feedback 87% of service users survey advised that they were given the opportunity to undertake Other Activity as part of their Order.

The breakdown of the areas of other activity are as follows:



Examples of Other Activity

Detailed below are specific examples of the range of Other Activity options available to service users in South Lanarkshire. There is an extensive 'menu' of options as well as service users being encouraged to seek out appropriate and relevant options within their communities.

Kitchen Learning Hub (KLH)

This is facilitated by the Lanarkshire Community Food and Health Partnership. The KLH is a service delivered four days per week by a nutritionist within our kitchen facility at Auchentibber. The KLH has provided our service users with the opportunity to develop their skills and knowledge in relation to food, nutrition, health, hygiene and well-being. The KLH staff member is qualified to deliver REHIS accredited programmes to our services users including; one day - REHIS Food and Health Certificate, two days - REHIS Food and Hygiene Certificate. This qualification has been achieved by 41 service users as well as seven members of staff members within the service. The delivery of these certificates is ongoing on the first two days of every month as a means to provide our service users with an opportunity to increase their employability, skills, knowledge and confidence. Training our

own staff has enabled the service to build contingencies for other options for service users across the seven days the service is delivered.

Police Scotland Groupwork Sessions

We have an on-going partnership with Police Scotland which involves two Police Constables delivering a groupwork session aimed at breaking down barriers between those on Unpaid Work and the Police. It increases service user knowledge and understanding of the role of Police Scotland at the arrest stage. These groupwork sessions are delivered every four weeks.

IT Drop- In Sessions

Consultation was held with Community Learning and Home School Partnership Team and plans were made for them to delivery and IT Drop-In Session every Monday morning within our IT suite, this commenced in October 2017. This partnership was sought out with particular considerations of the introduction of Universal Credit which went live in South Lanarkshire in October 2017. During this period the IT Drop in session has delivered service users with assistance in relation to a variety of matters including; benefits, access jobmatching website,CVs, completion of an applications online and setting up an email address.

Steps to Excellence Programme

As a further result of consultation with Community Learning and Home School Partnership Team, arrangements were made for a member of their team to deliver Steps to Excellence which is a self-development course aimed at helping people understand the workings of their minds and allow the person to use it to be more effective in their life. The feedback from both the facilitators and the service users attended was wholly positive.

CSCS Card

Consultation and plans were developed in January 2018 by one of our case managers to assist service users in gaining their CSCS card. This is a requirement for any person seeking to gain employment within the construction industry. Additional support classes, access to computers and consultation with a provider of the CSCS Certificate were available to our service users to support them in gaining this certificate to increase their employability opportunities.

Well Clinic Nurses

Health and Wellbeing support continues to be provided by the Community Practice Nurses, who visit Auchentibber twice monthly and Lanark Local Office once per month. The aim of Well Clinic is to offer a cardiovascular risk assessment health check with supportive information and interventions structured to reduce the risk of heart disease, diabetes and stroke by identifying people at risk of developing these conditions. The opportunity to discuss any other health concerns is given including mental health as well as any other physical health concerns. Other issues discussed include the transmission of blood borne viruses with the opportunity to have confidential testing the results of which are provided in Partnership with NHS Lanarkshire Harm Reduction team.

South Lanarkshire Leisure

We have ongoing partnerships with South Lanarkshire Leisure and Culture who provide service users who attend with evidence of their attendance at centres to contribute toward their Other Activity hours. This is encouraged for service users who report mental health issues, anxiety, and lack of structure to their day or other health issues. The Well Clinic Nurses also assess service users for leisure and recreational opportunities if they attend

their health check service.

Addiction Support

There continues to be positive links with locality addictions services as well as third sector providers of support in this area. The aim is to ensure service users receive the support and help they need to not only undertake their Unpaid Work and make reparation to their communities but to get help when it is needed to address their addiction issues longer term.

Women's Hubs

Women who are subject to Unpaid Work only can be referred to the South Lanarkshire women's hubs which take place in each locality on a weekly basis. This gives women the opportunity to experience and access a range of services to contribute to improved wellbeing, skills development and reduce risk of further involvement in offending behaviour. More details on the Hubs are detailed further on in this report.

Chance to Change

This is an organisation that works with 16–29 year olds to help them change their lives for the better. It is a mentoring project for those with health issues, addiction issues or involvement in offending behaviour. The programme aims to work intensively with these young people to help them overcome the barriers and develop stronger life skills to assist them to turn their lives around.

Unlocking your Potential

This is a six week group work programme, which was delivered in Lanark Local Office as Other Activity. The aim of the programme is to enable group members to identify their skills and strengths to make positive changes to their behaviour, decision-making, lifestyle, relationships and communication. This is delivered through individual and group work exercises as well as homework tasks. Exercises are mainly CBT based and incorporate different learning styles including visual and written tasks as well as group discussions. Material used during this programme was gained from the Essential Life Skills Programmes including exercises associated with; what is important in life, Increasing Positive Energy and Taking Stock of your skills, Thoughts, Feelings and Behaviour (Emotional Development), Positive Thinking, Self-Talk and Reframing Thoughts, Emotional Management and Effective Communication.

Sacro

Until March 2018, Sacro delivered a modular group work programme within Auchentibber Resource Centre and Lanark Local office. The modules include Offending Attitudes and Behaviour, Values and Morals, Conflict Resolution/Self Control, Personal Choices/Consequential Thinking, Community Inclusion/Hate Crime, Drug and Alcohol Awareness. Over their time in the service 1417 service users accessed the support with a total of 8000 hours delivered through Unpaid Work and other activity.

Moving the Goalposts (MTGP)

This was a partnership which utilises a portable football pitch and specialised coaches to deliver the 'Moving on Project' for individuals subject to a CPO. The Project introduced attendees to a wide variety of football skills and tactics to allow successful attendees to coach others voluntarily or to seek employment.

Road Traffic Group

As detailed further in this report this is a group work programme run by Justice Services for those who have a conviction for a road traffic offence. For those service users who do not

have attendance at the programme as a requirement of their Order they can access attend this intervention group.

Celtic Foundation Gateway Project

Supports those furthest away from the labour market in income deprived areas to address health issues and provide better access to employment, education and training opportunities. It runs one day per week for ten weeks to promote healthier lifestyles which includes cooking healthy meals and other workshops in relation to overall wellbeing.

Some Individual examples

There are examples of innovative use of the Other Activity agenda within South Lanarkshire. Case managers have supported service users to access Mindfulness sessions and another utilised an interest in Boxing and this was facilitated. This ensures that service users themselves have the opportunity to contribute to their involvement in decision making about how to best meet their needs.

Activities carried out to consult prescribed persons and organisations, pursuant to section 227ZL of the 1995 Act, and wider communities on the nature of unpaid work and other activities and how the consultation results helped determine which projects were undertaken.

The Placement Co-ordinators within the service ensure they have regular liaison with ongoing and new projects on a regular basis. This ensures that we can prioritise projects with knowledge of the wider programmes being delivered across the authority. They continually look at ways we can improve service delivery and offer innovative and creative solutions to deliver high standards community projects.

The South Lanarkshire Community Planning Partnership meet on a quarterly basis and a standing item on the agenda is the Quarterly report that the UWS complete. This ensures that our partners are made aware of key initiatives and specific outcomes from the service. It also promotes the knowledge and understanding of the service and the work it does and enables links to be established with wider community partners across the Partnership.

On 06 September 2017 the Operations Manager and a Team Leader from the service attended a training event for the Justice of the Peace for Lanarkshire. This event was to raise awareness of CPOs and also to discuss what specifically UWSs deliver across both North and South Lanarkshire. This was an opportunity to highlight the opportunities for service users to get additional assistance and support while subject to Unpaid Work. This was a productive networking event which generated a lot of discussion and information sharing. The feedback we received from the Sheriffdom Legal Advisor was positive and agreement that we will deliver inputs when required in that format.

On 13 September 2017 the UWS held an Open Day. This was an opportunity to bring together all the partner organisations, community beneficiaries and all organisations with an interest in the service and what we do. This was a well attended event with positive feedback. It allowed colleagues, elected members and the range of organisations that work with us to see all the range and type of work that the service delivers and contribute to continued improving relationships and engagement with those who work and are invested in the South Lanarkshire community.

The UWS has worked with colleagues in South Lanarkshire's Community and Enterprise team. Following their Neighbourhood Planning Area Survey Results (dated 26.01.2018) we met to look at how our UWS could contribute to their plans to make a difference in the most deprived areas of the local authority. From this we have provided resources and Unpaid

Work teams to assist with tasks those specific communities have requested assistance with while being clear the communities themselves are responsible for change and improvement.

Within the reporting year a team leader from the service has attended various community group meetings to promote the UWS. These have been opportunities to advise groups of the work the service undertakes currently and to look at developing service delivery in line with the ongoing needs identified by the community.

Use by the courts of CPO requirements other than unpaid work, for example what, and in what way, different requirements are being used for those whose offending is driven by drug, alcohol and mental health issues; or how requirements such as programme or conduct are being used to address offending behaviour.

Performance Management Information

In the period of 01 April 2017- 31 March 2018 South Lanarkshire Council received 1177 new CPOs. The breakdown of the requirements that were imposed are as follows:

Requirement	Total
Supervision Requirement	662
Unpaid Work or Other Activity Requirement	827
Alcohol Treatment Requirement	6
Compensation Requirement	29
Conduct Requirement	245
Drug Treatment Requirement	0
Mental Health Treatment Requirement	1
Programme Requirement	30
Residence Requirement	11

The service is delivered across the four locality areas (East Kilbride, Hamilton, Lanark and Rutherglen/Cambuslang). While Supervision is the second most common requirement imposed by the Courts and following that Conduct requirements are most used requirement. Analysis of this has informed that the Courts often impose conduct requirements directing service users to complete focused work rather than the use of programme requirements.

Throughout the reporting period South Lanarkshire have continued to develop, deliver and promote specific interventions for service users to address their offending behaviour.

Group work

Change

The CHANGE programme is delivered to males convicted of domestic abuse offences. During the reporting period one group was delivered in the Lanark locality and was completed by six men. Woman's Aid in South Lanarkshire have again offered a service with regards partner work. They also facilitate a session on the impact domestic abuse has on children. There were staffing issues in running another group work programme that resulted in work undertaken to secure an alternative programme which will be reported on next year.

Road Traffic

The Road Traffic Group is a well established programme which raises awareness of the costs and impact of road traffic offending. There is a range of additional inputs delivered from partner agencies in the delivery of this programme including Police Scotland, Scottish Fire and Rescue, Ambulance Service and Occupations Therapy. It allows participants to reflect on and change their attitudes in relation to offending of this nature. The group runs twice per year and in the reporting periods seventeen service users completed the group.

Moving Forward: Making Changes (MFMC)

MFMC is the nationally accredited behavioural programme designed to provide treatment for men who commit sexual offences or offences with a sexual element. MFMC is designed to help participants lead a satisfying life which does not involve harm to others. The programme is delivered in modules and tailored to meet participants' treatment needs. The programme benefits are to reduce offending; to increase self-confidence and self-esteem, to improve relationships and to identify positive goals and the steps to achieve them. Within the reporting period we have appointed a new Treatment Manager for the programme. We have developed the screening processes to ensure that all service users convicted of a sexual offence are screened by a panel of the Operations Manager and Treatment Manager. This ensures there is a consistency of service delivery for all service users and clear treatment pathways and supports offered to all service users, even if they are not assessed as suitable for MFMC group work intervention.

Women's Hubs

The Women's Hubs have been operational in South Lanarkshire since 2014. The Hubs continue to expand and develop across the four locality areas of South Lanarkshire. In the reporting period they have participated in an eight week programme delivered by Scottish Recovery Network and hope to train other attendees to deliver the 'write2recovery' in their local communities. They have also set up a recovery cafe which is now being delivered by Addaction). They have also linked with services for the hearing impaired as one of the members communicated using sign language. A number of women have undertaken the six week training to learn British Sign Language. Carlisle and Lanark hub women participated in the Race for life running event last year and have opted to participate again this year. Yoga sessions are also offered in some Hubs. The Hubs also provide opportunities to undertake various Arts and Crafts opportunities. Women have become involved in a knitting project to help support local charities and hospital children's units by providing knitted blankets and hats for premature babies.

Drug Testing and Treatment Orders (DTTO)

During the reporting period the Lanarkshire DTTO Team provided a service to individuals residing in both North and South Lanarkshire; covering Airdrie, Hamilton, Lanark and Glasgow Courts. Clinics were held at the DTTO base in High Patrick Street, with outreach clinics at Lanark and Coatbridge. Clinics in Coatbridge were facilitated in the Health Centre which provided opportunity for collaborative working with health services, and service users were supported to access other services.

Period 1.04.17 – 31.3.18	North Lanarkshire	South Lanarkshire
No. of assessments (1 st and 2 nd stage)	104	104
Total number of Orders commenced	19	33
Number of service users	15	25
Successful completions	12	12
No. of Orders revoked after review	8	26
No. of Orders breached	2	3
Total no. of Orders completed/terminated (no. of service users)	22 (16)	41 (28)

Peer support and structured group work were facilitated by DTTO staff and these were

positive for service users and partner agencies. DTTO team arranged events/activities, on both group and individual basis to support social inclusion, and involvement with local groups and leisure services was encouraged and supported. DTTO staff worked with the Women's Service to access additional support for women subject to a DTTO and this was available to service users in both SLC and NLC. A number of service users completed courses with Venture Trust, other partner agencies include Chance to Change, Addaction, LAMH and Routes to Work. The DTTO team work closely with other Social Work disciplines in respect of public protection issues to support individuals and their families, also collaborative approach in relation to supervision of concurrent CPO Unpaid Work requirements which helps to reduce potential breach of other Court Orders, and strong links with local Housing Services have been key in assisting service users to access and maintain their own accommodation.

High Risk Offenders Team (HRO)

South Lanarkshire Council continue to have a small dedicated High Risk Offenders Team. This team has expanded in the reporting period to include a further part time Social Worker post. This team manage complex service users subject to statutory supervision; deliver offence focused interventions in the form of MFMC as well as individual work in the area of sexual offending. In addition they provide a consultative support role for locality staff to improve knowledge and understanding of sexual offending. The small team offer co-working and shadowing opportunities to qualified and unqualified staff to develop the skill base across the service. In the reporting period a member of staff undertook the training in The Stalking Risk Profile (SRP) tool. SRP is a structured professional judgement tool used to guide risk assessment in relation to stalking situations and looks range of static (fixed) and dynamic (changeable) risk factors related to stalking. Typologies of different stalking behaviours are used to tailor the risk assessment to the particular circumstances of the case. This assessment has been used to inform assessment at the CJSWR stage to assist practitioners to develop management and intervention plans in line with the specific risks related to their offending behaviour.

Court Services

The Court service has undergone a review of the service and it continues to be run as a Pan-Lanarkshire team. This review has provided an opportunity to explore in depth the processes, practices and services we provide with a view to developing their efficiency and effectiveness. It is envisaged this work will be concluded in 2018/19.

As part of the court Social Work Services we provide in conjunction with National Standards this includes custody interviews for all 16-21 year old's and those identified as vulnerable adults. Welfare needs assessments are undertaken and contact with appropriate service providers made where appropriate. We provide Bail Supervision assessments and Supervision at the request of the court. This service aims to prevent further offending and signpost service users to a range of universal services. Assessment of needs are a key part of the work undertaken by Bail Supervision Services. Examples of this would be where there are concerns relating to adult protection and financial exploitation of a service user. Early identification of needs provides the opportunity of the appropriate referrals and measures being taken to prevent further risk of harm.

Court Social Work Staff provide advice and information in the form of both verbal and written stand down reports to the Sheriff's which support the efficiency of court business.

Women at risk of custody is also a key area of development for our Justice Services. Through our custody interviews and post sentence interviews we promote our Women's Hubs Services. Through a dedicated Court Social Work Assistant, we ensure timely referrals are made and immediate support provided to women experiencing the justice

system.

Regular court liaison meetings are held within each court with Sheriff's, Court personnel and the Procurator Fiscal Service. This provides an opportunity to share experiences and awareness of issues relating to the provision of court services.

We recognise a key priority for Court Social Work Services is to, where appropriate, offer other alternatives to custody. This is particularly relevant to those under the age of 18 years old. Where additional support and need is identified for a young person presenting at court staff we are able to access the Link Project which is managed under our Children and Families Service. This service provides intensive support to young people in the community and released from custody to address offending behaviour and look at employability opportunities.

South Lanarkshire Court Services Team manage the Diversion from Prosecution Service. The service provides assessment and intervention, and undertaking work with clients as appropriate. Referrals are received from the Procurator Fiscal Service usually for offences where it is not in the public interest to prosecute. Each person's offence(s) and circumstances are assessed individually with an agreed action plan put in place to address any needs identified.

Diversion services are able to provide a range of options from not for profit organisations as well as our own local authority providers.

An example of this would be working with Action For Children Employability Service for a young person who is presenting with difficulties in respect of isolation and daily structure. Similarly our Women's Hub's offer support and practical assistance to females on diversion to promote desistance from further offending.

Any issues affecting access to services which are provided by other partners (for example, drug and alcohol services) and, where such issues have been identified, what work is underway to resolve them.

It has been identified that there is an increasing role for Social Work in general in relation to Adult Support and Protection issues as well as the ongoing role of child protection. With particular consideration to the role of Justice Services to ensure that we continue to improve ways of managing this area of work in a manner that keeps people safe and contributes to wider agendas in these areas.

From the MAPPA development day that is held annually Justice Services take actions to look at the needs that are presenting across the multi-agency partner group and look for solutions to improve performance in this area.

Any other relevant information. This might include details of work which is carried out with people on CPOs to address their offending behaviour but which does not fall into the category of a specific requirement.

Detailed below are examples of some of the work undertaken with individuals subject to CPOs which highlight good practice and positive outcomes.

Good Practice examples

Please find below a range of examples of the innovative work that is undertaken by South Lanarkshire council in relation to those subject to CPOs and positive outcomes achieved for individuals as a result.

The Lanark Women's Hub had a number of women who participated in the 5k 'Race for

Life'. In light of the particular vulnerabilities of the group in relation to substance misuse and health issues this was a magnificent achievement. The women were able to participate and become a bigger part of their wider community with a direct contribution to the fund raising efforts. The women have been so enthusiastic about their participation they have agreed to get fitter to attend this event on an annual basis.

There was a case of a young female who had been known to social services in England and had been noted to be vulnerable. She had moved to the area and had given birth to her first child. She was subject to a CPO for a first offence and was living with her new partner in homeless accommodation. This case required joint work with children and families team to co-ordinate services and support for her and her child. Despite initial resistance hard work to build a positive working relationship assisted in change and the outcome was successful completion of the CPO, stable accommodation and no further involvement from Social Work Services.

A male service user with a history of offending behaviour linked to alcohol use and volatility, aggression and previous non compliance. When first made subject to the CPO he was in poor health, physically and mentally. Hard work was undertaken to build a positive relationship to advocate on his behalf to access a range of community support services. Referral to a CPN, Substance Misuse Team and Money Matters all helped establish greater stability and independence in the community. This foundation provided greater focus to work on his thinking styles/constructs. Supervision and multi-agency supports helped him develop positive strategies to manage his emotions more effectively (mindfulness, self-calming, obtain correct medication). Supervision sessions helped him to identify his triggers and impact of his peers/family during periods of relapse. This has resulted improved health, reduced alcohol use and going on his first foreign holiday. This has been his longest period of time outwith the Justice System which at the point of writing was over a year ago.

A female service user who had been convicted of drink driving twice in an 18 month period. Initial presentation was with alcohol misuse issues and was prescribed anti-depressant medication. She was referred to and engaged with appointments with Substance Misuse Team and Mental Health Services during the course of her Order. She completed the Road Traffic Offenders Programme and ceased the use of alcohol which improved both her understanding of her behaviour as well as improving relationships and health. She managed to maintain her employment and continue with her university course. Given these significant positive changes an application to discharge her Order early was made to court and accepted.

A male service user at the commencement of the Order had been unemployed for eight years due to mental health issues. He had significant mental health issues in respect of self harming and suicidal ideation and diagnosed with PTSD. Alcohol use was the precipitating factor in his offending which resulted in his coming to the attention of the court frequently and struggling to comply with statutory Orders. Following a detailed assessment he engaged with supports to manage his alcohol use and mental health issues. He then went on to successfully complete the Venture Trust Course, engaged with Adult Literacy and engaged with the Celtic Foundation Gateway Course. He attended a rugby course involving playing in a team which then led to him gaining full-time employment as a sport coach.

One service user had previously commenced a DTTO in 2014 but the Order had been revoked due to poor compliance. This individual was referred back to our service in 2017 and following positive assessment the court imposed a further DTTO. Over the course of a 12 month Order this individual evidenced a considerable period of being drug free, engaged with Housing Services, and accessed employment.

One of the women involved with our Women's Hubs has also been successful in being chosen to complete her own short film with members of Community Justice Scotland. This will be shown nationally and will form part of the new Community Justice Scotland internet and social media campaign, helping to encourage members of the public to consider the impact of a community based approach to tackle offending behaviour.

A service user subject to life licence conditions was supported to access new opportunities in relation to developing his own business. The individual involved was initially supported to develop his communications skills, through adapted practices techniques to help meet his individual learning needs. The individual is now successfully self-employed and now has a thriving business as well as ongoing involvement with a number of community projects and youth groups throughout South Lanarkshire, where he provides support, guidance and encouragement to young people to help them to express themselves through the use of art.

A service user who in the past had developed a lengthy pattern of offending behaviour spanning from their early teenage years; leading to statutory Social Work involvement as a child followed by periods on remand and time spent in prison serving custodial sentences. This year, however, the individual in question while subject to a CPO has moved in to his own tenancy, become involved in a new stable relationship and has successfully undertaken a full-time gas and plumbing engineering course. He is currently continuing his training and has become a father to a new born baby girl and has not been involved in any further offending behaviour.

Completed By: Allison Grubb, Operations Manager, Justice Services

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Contact For Queries About The Report

Name: Diane Dobbie

E-mail: diane.dobbie@southlanarkshire.gov.uk

Telephone: 01698-453952