

















Local Government Benchmarking Framework Results

South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
Service	LGBF Ref	Description	Results	Results	Results		2022/23 Scottish Average	Comparison with Scotland: better or worse?	
Children's Services	CHN01	Cost per primary school pupil	£5,963.00	£6,589.00	£6,977.00		£6,863.00		<p>Our cost per primary school pupil has risen in 2022-23 which is slightly above the Scotland average and in line with the family group median. There has been increased expenditure within the primary sector on staff costs as a result of the national pay settlement; additional support for council investment in teachers and classroom support and Children and young people wellbeing including digital inclusion.</p> <p>These cost results give no indication of the quality of education delivered. SLC's results are linked directly to our position in ensuring our level of spending on education is supporting the delivery of a high quality learning experience and environment for all South Lanarkshire's pupils at all levels of their education.</p>
	CHN02	Cost per secondary school pupil	£7,538.00	£8,230.00	£8,294.00		£8,482.00		<p>The cost per secondary school pupil in South Lanarkshire has increased slightly is again in line with the family group median but is lower than the Scottish Average. The increase can be attributed to a number of areas including the continuing investment in the secondary school estate schools and costs for our PPP contract commitments; costs associated with teachers' salaries including pay award as well as council investment in staffing supporting Children and young people wellbeing and digital inclusion and continuation of investment in teachers and classroom support in the secondary sector.</p> <p>In isolation this measure gives no indication of the quality of the education delivered. South Lanarkshire's results are linked directly to our position in maintaining our level of spending on education relative to other local authorities during a challenging economic period.</p>
	CHN03	Cost per pre-school education place	£8,557.00	£10,595.00	£10,589.00		£11,008.00		<p>The cost per pre-school education place in South Lanarkshire has marginally decreased and is lower than the family group median and below the Scottish average for a few main reasons: the reduction in ranking is as a result of the reduced funding received for 1140 expansion due to population as well as our efficiency programme to move to a peripatetic model of ELC teachers across nursery classes and ELC establishments,</p>







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									<p>similar to other authorities.</p> <p>Actions to improve will include efficient use of resources through our admission process, maximising pupil to staff ratio whilst continuing to provide parental choice and funding follows the child provision.</p> <p>Comparisons between councils enable an informed debate as to why variations exist and where best practice exists and lessons to be learned. Looked at in isolation this measure gives no indication of the quality of the education delivered.</p>
	CHN04	Percentage of pupils gaining 5+ awards at level 5	69.0%	71.0%	-----	---	-----	---	Data not yet available
	CHN05	Percentage of pupils gaining 5 or more awards at level 6	43.0%	41.0%	-----	---	-----	---	Data not yet available
	CHN06	Percentage of pupils from deprived areas gaining 5 or more awards at level 5	46.0%	52.0%	-----	---	-----	---	Data not yet available
	CHN07	Percentage of pupils from deprived areas gaining 5 or more awards at level 6	22.0%	21.0%	-----	---	-----	---	Data not yet available
	CHN08a	The gross cost of "Children Looked After" in residential based services per child per week	£3,650.00	£3,860.00	-----	---	-----	---	Data not yet available
	CHN08b	The gross cost of "Children Looked After" in a community setting per child per week	£277.50	£307.00	-----	---	-----	---	Data not yet available
	CHN09	Percentage of children being looked after in the community	90.43%	90.40%	-----	---	-----	---	Data not yet available

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	CHN10	Percentage of Adults satisfied with local schools	75.80%	74.70%	72.00%		73.70%		This data is from the Scottish Household Survey which is a community based opinion survey.
	CHN11	Percentage of pupils entering positive destinations	96.2%	96.2%	-----	---	-----	---	Data not yet available
	CHN12a	Overall Average Total Tariff	1,009	1,007	987		915		The tariff score is used by individual schools to assess the progress of learners in SCQF qualifications. The overall tariff level in South Lanarkshire in 2021-22 is above the National level and in line with the Family Median. Qualifications are awarded tariff points based on their Scottish Credit and Qualification Framework (SCQF) level. Average tariff scores are calculated from the latest and best achievement of pupils during the senior phase (S4-S6) across a range of awards included in a national benchmarking tool. This offers a wider measure of achievement to consider alongside the narrower LGBF attainment measures (CHN 4 to CHN7). This measure can be influenced by curricular models and the selection of more appropriate routes to positive destinations for young people.
	CHN13a	% of P1, 4, 7 pupils combined achieving expected Curriculum for Excellence Level in Literacy	70.0%	71.0%	73.5%		-----	---	In 2022/23, 73.5% of pupils in South Lanarkshire achieved the appropriate attainment level. The performance has improved by 2.2% points between 2021/22 and 2022/23.
	CHN13b	% of P1, 4, 7 pupils combined achieving expected Curriculum for Excellence Level in Numeracy	78.0%	79.0%	81.6%		-----	---	In 2022/23, 81.6% of pupils in South Lanarkshire achieved the appropriate attainment level. The performance has improved by 2.5% points between 2021/22 and 2022/23.
	CHN14a	Literacy attainment gap P1,4,7 combined - % point gap between the least deprived and most deprived pupils	24.00%	24.40%	22.30%		20.50%		In 2022/23 the primary literacy "Closing the Gap" is 22.3% points. This means the Closing the Gap data has improved by 2.1% points between 2021/22 & 2022/23. Closing the Gap and raising attainment remains a key priority.
	CHN14b	Numeracy attainment gap P1,4,7 combined -	19.00%	18.60%	17.70%		17.00%		In 2022/23 the primary numeracy "Closing the Gap" is 17.7% points. This means the Closing the Gap data has improved by

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		% point gap between the least deprived and most deprived pupils							1.1% points between 2021/22 & 2022/23. Closing the Gap and raising attainment remains a key priority.
	CHN17	% of children meeting developmental milestones	82.29%	80.80%	-----	---	-----	---	Data not yet available
	CHN18	% of funded early years provision which is graded good/better	89.68%	88.55%	85.70%		90.10%		Early Years establishments and school nursery classes are inspected both by Education Scotland around the quality of educational provision using Quality Indicators and separately by the Care Inspectorate. The results for 2022-23 show a slight decline in percentage terms compared with the previous year.
	CHN19a	School attendance rate	91.60%	-----	90.00%		90.20%		The school attendance rate fell in 2022/23 in South Lanarkshire as schools continued to recover from the impact of Covid-19. Attendance in South Lanarkshire is in line with both the national level and the Family Group median. Data is collected every 2 years - the next set of results will be available in 2024/25.
	CHN19b	School attendance rate - looked after children	86.01%	-----	-----	---	-----	---	Data not yet available - published every 2 years
	CHN20a	School exclusion rates (per 1,000 pupils)	12.57	-----	-----	---	-----	---	Data not yet available - published every 2 years
	CHN20b	School exclusion rates (per 1,000 looked after children)	81.57	-----	-----	---	-----	---	Data not yet available - published every 2 years
	CHN21	Participation rate for 16-19 year olds	92.79%	92.31%	95.00%		94.30%		South Lanarkshire's performance increased to 95% which is 0-7% above the National Average and the Family Group. A partnership plan to increase the participation rate was developed. The action plan included detailed local tracking arrangements including door knocking to establish destinations and offering support where required. These actions have been in place since June 2022 – and has had a positive impact on the 2022-23 LGBF result. A young person is deemed to be participating when they are actively engaged with an organisation for the purpose of learning, training or work – work includes volunteering. This









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									annual participation measure reports on the activity of the wider 16-19 year old cohort, including those at school.
	CHN22	% of child protection re-registrations within 18 months	6.47%	5.80%	-----	---	-----	---	Data not yet available
	CHN23	% Looked After Children (LAC) with more than 1 placement in the last year (Aug-July)	13.96%	15.60%	-----	---	-----	---	Data not yet available
	CHN24	Percentage of children living in poverty (After Housing Costs)	19.6%	22.8%	-----	---	-----	---	Data not yet available
Climate Change	CLIM01	CO2 Emissions area wide per Capita	4.13	4.54	-----	---	-----	---	Data not yet available
	CLIM02	CO2 Emissions area wide: emissions within scope of Local Authority (LA) per Capita	3.34	3.73	-----	---	-----	---	Data not yet available
	CLIM03	Emissions from Transport per Capita (New)	-----	-----	-----	---	-----	---	Data not yet available
	CLIM04	Emissions from Electricity per Capita (New)	-----	-----	-----	---	-----	---	Data not yet available
	CLIM05	Emissions from Natural Gas per Capita (New)	-----	-----	-----	---	-----	---	Data not yet available
Corporate Asset	CORP-ASSET1	Percentage operational buildings that are suitable for their current use	96.41%	94.73%	95.30%	📈	86.10%	✓	Continued implementation of the Council's asset management strategy and plans has resulted in a clear focus in optimising Council buildings to ensure they are suitable. The table indicates 95.3% of properties support delivery of services in terms of suitability, a slight increase from 94.7% in 2022 and reflects the changing nature of the Council's service requirements.
	CORP-ASSET2	Percentage internal floor area of operational buildings in satisfactory	87.78%	88.12%	88.90%	📈	89.70%	✗	Despite the current financial climate and reduced funding to Scottish Local Authorities, the figures show that, through programmes of Prioritised Capital Investment, Schools Lifecycle





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		condition							Investment and Planned Preventative Maintenance, performance remains positive for the majority of categories of property. The limitations placed on budgets will provide challenges to sustained performance going forward. We will continue to challenge the requirement for our assets, retaining only those that support our strategic objectives, in order to establish a core estate.
Corporate Services	CORP01	Support services as a percentage of total gross expenditure	3.59%	3.87%	3.80%	↑	4.00%	✓	There has been a small decrease in the cost of support as a percentage of total budget – this is a combination of an increase in support costs and also an increase in the total budget. These result in an overall minor decrease in the percentage.
	CORP03 b	The percentage of the highest paid 5% employees who are women	55.27%	56.71%	59.60%	↑	58.90%	✓	There has been an increase in the proportion of women in the top 5% earners in the Council between 2021-22 and 2022 -23. We continue to work in line with our current policies and processes to ensure that our female employees at that top end (which can shift depending on where the 5% falls), are being progressed appropriately. Our picture is improving year on year and we need to keep a focus on that along with the work that we continue to do in line with our equalities duties.
	CORP03 c	The gender pay gap	4.83%	4.00%	3.20%	↑	2.50%	✗	We continue to monitor pay and grading to ensure appropriate action to address any inconsistencies. This includes job evaluation exercises which have resulted in improved rates of pay. Actions We will continue to monitor gender and pay gap information and take action as required. We continue to plan and implement actions in partnership with trades union representatives in line with the principles of 'Delivering a fairer future'.
	CORP04	The cost per dwelling of collecting Council Tax	£6.63	£7.35	£6.38	↑	£6.84	✓	The cost of collecting council tax per dwelling in 2022-23 has decreased compared to 2021-22 due to an increase in income from cases progressing to summary warrant. The cost of collecting council tax will continue to be managed closely through regular monitoring and reporting of expenditure in this area.
	CORP06 a	Sickness absence days per teacher	5.12	7.24	7.40	↓	6.80	✗	The number of days lost due to sickness has increased compared to 2021-22, due to an increase in the number of

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									<p>short-term absences. For Q1 and Q2 the absence rate was the same or lower than the previous year, however there was an increase in the third quarter, which impacted the overall figure for the year. This was attributed to an increase in short term absence during this quarter.</p> <p>Actions: The HR team continue to monitor absences and have had a focus on short term absence. Specific service areas were reminded of the actions required to reduce short term absences through targeted sessions and training.</p>
	CORP06b	Sickness absence days per employee (non teacher)	10.11	12.98	13.90		13.20		<p>The number of days lost due to sickness has increased compared to 2021-22, due to an increase in the number of short-term absences. For Q1 and Q2 the absence rate was the same or lower than the previous year, however there was an increase in the third quarter, which impacted the overall figure for the year. This was attributed to an increase in short term absence during this quarter.</p> <p>Actions: The HR team continue to monitor absences and have had a focus on short term absence. Specific service areas were reminded of the actions required to reduce short term absences through targeted sessions and training.</p>
	CORP07	Percentage of income due from Council Tax received by the end of the year	95.55%	96.19%	97.00%		96.20%		<p>The improved collection rate is largely due to the cost of living payment of £150 applied to council tax accounts for low income households in 2022-23.</p> <p>South Lanarkshire's performance continues to be better than the Scottish average. Work to maximise council tax income collection will continue in 2023-24, utilising all available recovery methods.</p>
	CORP08	Percentage of invoices sampled that were paid within 30 days	90.70%	92.94%	91.80%		90.60%		<p>Although South Lanarkshire's performance fell slightly in 2022-23 compared with the previous year, the result continues to be better than the Scottish average. Finance staff proactively discuss issues with Resources on a regular basis and work together to improve performance.</p>
	CORP09	% of Crisis Grant decisions within 1 day	97.75%	99.00%	97.80%		91.80%		<p>Crisis Grant application volumes continue to match the unprecedented levels experienced during the Covid pandemic</p>







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									with the council continuing to ensure processing timescales remained within target levels. Although the percentage of decisions made within target was slightly down compared to 2021-22, at 97.8% it was still well above the national benchmark. Actions: The timescales for processing Crisis Grants will continue to be monitored closely through regular reporting, ensuring adequate resources are allocated to process these applications.
	CORP10	% of Community Care Grant (CCG) Grant Decisions within 15 days	98.25%	97.50%	97.80%		87.30%	✓	Although Crisis Grants applications continue to be received at unprecedented levels and are prioritised for processing given the emergency need for financial assistance, the percentage of Community Care Grants decisions made within 15 days remained exceptionally high at 97.8% and slightly above 2021-22 performance. Actions: The timescales for processing Community Care Grants will continue to be monitored closely through regular reporting, ensuring adequate resources are allocated to process these applications.
	CORP11	The percentage of Scottish Welfare Fund (SWF) Budget Spent	110.08%	181.57%	164.80%		130.00%	✓	The increased proportion of SWF expenditure in 2022-23 when compared to the Scottish Government SWF funding allocation is due to additional discretionary funding allocated by the Council to the SWF from the Local Authority Covid Economic Recovery (LACER) fund. This supplemented the initial SWF budget allocation received from Scottish Government in 2022-23. Actions: The administration of the SWF will continue to be monitored closely and reported on a regular basis to ensure effective financial management of the fund.
	CORP12	The percentage of Discretionary Housing Payments (DHP) Funding Spend	108.18%	101.94%	104.80%		94.40%	✓	South Lanarkshire continues to spend the budget it receives with performance well above the Scottish average. Actions: The administration of DHP funding will continue to be monitored closely and reported on a regular basis to ensure effective financial management of the fund.
Culture & Leisure Services	C&L01	Cost per attendance at sports facilities	£54.05	£6.30	£4.50		£4.89	✓	The cost of attendance has dropped by £1.80 to £4.50 which is below the Scottish average (£4.89). Although still within the third quartile we have moved up one place in the ranking from 18 to 17. More importantly, attendances have increased by 65% on

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									2021/22. As we work to develop new ways of delivering services and adapt in these challenging times, we anticipate a slower but continued growth. As part of an Asset Review which is currently underway some services may be streamlined which will help keep costs low yet minimise any impact on customers.
	C&L02	Cost per library visit	£6.09	£5.07	£3.62	↑	£2.81	✗	There has been a drop of £1.40 in the cost per library visit, although this remains above the Scottish average and no change to our ranking or quartile. However, library attendances have increased by 49% on the previous year, with virtual attendances now overtaking physical attendance figures, this trend is expected to continue in 2023/24. As part of an Asset Review which is currently underway some services may be streamlined which will help reduce costs further and with the shift to a higher proportion of virtual customers any impact should be minimal.
	C&L03	Cost of museums per visit	£13.49	£3.75	£2.47	↑	£3.07	✓	At £2.47 per visit, we are 60pence lower than the Scottish average and this puts us in the second quartile, rising in rank from 10 to 9. Attendances have improved by over 44% on 2021/22 and have exceeded (pre-covid) 2019/20 attendances by 11%. There is a change in customer behaviour with more virtual visitors accessing services online and we anticipate this, and overall attendances, will continue to grow.
	C&L04	Cost of parks and open spaces per 1,000 population	£32,076	£31,458	£31,063	↑	£23,311	✗	The cost of parks and open spaces per 1,000 population in 2022/23 was £31,063. This is an improvement (reduction) from the previous year (£31,458) but remains higher than the Scottish average of £23,311. SLC work to a high output specification on all council land and all maintenance operations including, general open spaces, parks, sports areas, golf courses, bowling greens, care of gardens, back courts and cemeteries, and of which are included within the





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									<p>overall net controllable expenditure.</p> <p>SLC operate with a large fleet of both cut and collect and cut and drop ride-on mowers as well as a large fleet of tractors with batwing mowers to ensure our grass is maintained: in excess of 10 million m2 is cut on 14-18 occasions throughout the summer season.</p> <p>We maintain 6 golf courses which are high maintenance areas requiring specialist skills and machinery to ensure they are of the highest possible standard. Likewise, we have a number of high maintenance bowling greens.</p> <p>We maintain 3000 residents' gardens on behalf of Housing service via the care of gardens service.</p> <p>We have 55 cemeteries spread throughout South Lanarkshire that are maintained to the highest standard - we appreciate what they represent to the local community.</p> <p>Notably, South Lanarkshire was shortlisted as an APSE Finalist for Parks and Grounds as best and most improved performer in 2022.</p>
	C&L05a	Percentage of adults satisfied with libraries	69.23%	67.30%	66.30%		71.00%		<p>SLC has dropped 1% on our 21/22 satisfaction rates and 4.7% below the Scottish average, however when taken in the context of the 'family grouping' SLC sits 1.8% above the average for library services. It should also be noted that the household survey does not necessarily mean those completing the survey have used our services. SLLC conducted a Customer Satisfaction Survey in 22/23 to assess actual service delivery, nearly 3,000 customers responded (12% of members across services), with very positive feedback saying - service delivery 95%, staff performance 97% and value for money 95%.</p>
	C&L05b	Percentage of adults satisfied with parks and open spaces	79.43%	83.00%	86.70%		87.30%		<p>Although the percentage is slightly below the Scottish average, within South Lanarkshire satisfaction has improved from 83% in 2021-22 to 86.7% in 2022-23, this also resulted in an improvement in our ranking from 24 to 19.</p>
	C&L05c	Percentage of adults satisfied with museums	64.70%	65.70%	66.30%		71.30%		<p>SLC saw an improvement of 0.6% in 2021/22 satisfaction rates although we remain 5% below the Scottish average. When taken</p>







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		and galleries							in the context of the 'family grouping' SLC sits 7.4% above the average for museum services. It should also be noted that the household survey does not necessarily mean those completing the survey have used our services. SLLC conducted a Customer Satisfaction Survey in 2022/23 to assess actual service delivery, nearly 3,000 customers responded (12% of members across services), with very positive feedback saying - service delivery 95%, staff performance 97% and value for money 95%.
	C&L05d	Percentage of adults satisfied with leisure facilities	68.27%	68.00%	69.70%	↑	71.00%	✗	SLC saw an improvement of 1.7% on 2021/22 satisfaction rates although we remain 1.3% below the Scottish average, however when taken in the context of the 'family grouping' SLC sits 7.4% above the average for sport and leisure services. It should also be noted that the household survey does not necessarily mean those completing the survey have used our services. SLLC conducted a Customer Satisfaction Survey in 2022/23 to assess actual service delivery, nearly 3,000 customers responded (12% of members across services), with very positive feedback saying - service delivery 95%, staff performance 97% and value for money 95%.
Economic Development	ECON01	Percentage of unemployed people assisted into work from council funded/operated employability programmes	5.54%	22.04%	12.90%	↓	12.90%	↕	The percentage of unemployed people supported into employment by SLC employability programmes has reduced from 22% in 21/22 to 12.9%. This reflects the more buoyant labour market which has enabled higher numbers of unemployed people to find work without support. The figures also reduced due to the ending of the Kickstart and LTU programmes which directly recruited unemployed people into work in 21/22.
	ECON02	Cost of planning and building services per application	£4,334.00	£4,695.00	£5,410.00	↓	£5,538.00	✓	The overall cost of Planning and Building Standards per application increased from £4,695 in 2021/22 to £5,410 in 2022/23 which is below (better than) the Scottish average (£5,538). Total income across the service fell from £4.01m to £3.49m. The period saw a small drop in the number of applications received and significant turnover in staff which meant the service was not fully resourced at any point during 2022/23. Nevertheless, South Lanarkshire's service costs in this area remain better than the Scottish average.
	ECON03	Average time per	16.75 Wks	20.59 Wks	22.90 Wks	↓	12.00 Wks	✗	The average time for processing business/industrial planning











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		business and industry planning application (weeks)							applications in South Lanarkshire increased from 20.59 weeks in 2021/22 to 22.9 weeks in 2022/23. This remains higher (worse than) the Scottish average of 12.0 weeks. Through 2022/23 a number of "legacy" applications were decided which impaired the overall processing times. Clearing this backlog of applications, which were effectively on hold as further information was being sought from applicants, should result in improved performance against this indicator in the future. Additional resources have also been brought into the Planning Service which will positively impact on the processing of planning applications.
	ECON04	Percentage of procurement spend on local enterprises	17.0%	18.2%	18.1%		29.6%		Percentage of spend on local enterprises increased from 17% in 2020/21 to 18.2% in 2021/22 and has broadly maintained that improved level through 2022/23 at 18.1%. It does however remain significantly lower than the Scottish average of 29.6%. Construction is an area of high spend where opportunities to improve local spend has been sought. The impact of high inflation in the construction sector and the challenges across the public sector on delivering large scale construction projects has reduced some opportunity at a local level. The perceived complexity of public sector procurement and the required investment in completing tender submissions is deterring some small businesses that might lack sufficient administrative resources. There are a greater proportion of smaller enterprises in South Lanarkshire which increases the challenge in increasing and improving this measure. Supplier engagement and promotion of the free to access support, continues to encourage participation in tendering exercises.
	ECON05	No of business gateway start-ups per 10,000 population	8.95	15.71	16.20		14.30		The number of business gateway start-ups per 10,000 population has continued to grow from 8.95 in 2020/21 to 15.71 in 2021/22 and 16.20 in 2022/23. This remains higher (better than) the Scottish average of 14.3.





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									Economic Development continue to work with the Lanarkshire Business Gateway to increase business start-up and sustainability. The revised Business gateway management arrangements from March 2024 should further enhance delivery and efficiency for businesses.
	ECON06	Investment in Economic development and Tourism per 1,000 population	£44,293	£74,111	£70,043		£109,349		Investment in Economic Development and Tourism per 1,000 population in South Lanarkshire stabilised in 2022/23 at £70,043. This level of spend is considered to be better (less than) the Scottish Average of £109,349. Less expenditure in these services however is not necessarily an indicator of efficiency or value for money, since some authorities as a result of council policy decisions, choose to invest more resources into Economic Development and Tourism. It has been a particularly challenging period for the sector as difficulties around staff recruitment and retention have disproportionately impacted the industry.
	ECON07	Percentage of people earning less than the living wage	20.80%	12.50%	10.00%		9.40%		The figures that correspond to the year for reporting (Office for National Statistics, Annual Survey of Hours and Earnings 2022) indicates that 10% of employees in South Lanarkshire currently earn less than the living wage. The percentage of employees earning less than the living wage in South Lanarkshire (10%) continues to run above the Scottish average (9.4%), the benchmark for this measure, although the gap between the two has closed to +0.6%, the closest that the two rates have been for 5 years. The South Lanarkshire figure for employees earning less than the living wage has been higher than the Scottish average for 4 of the past 5 years, the exception being 2021 when the returns were affected by the pandemic.
	ECON08	Percentage of properties receiving superfast broadband	96.20%	97.00%	97.60%		95.50%		In 2022/23, 97.60% of properties in South Lanarkshire had access to high-speed broadband and speeds greater than 30 Mbps. This figure continues to rise slowly and remains above the Scottish average of 95.50%. The majority of the 2.40% of properties not yet able to access




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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
Service	LGBF Ref	Description	Results	Results	Results		2022/23 Scottish Average	Comparison with Scotland: better or worse?	
									high speed broadband are located within rural areas. These properties are either included within the Scottish Governments R100 investment Programme and projected to receive full fiber connection by 2026 or are too difficult or expensive to connect to an existing network and are then eligible for Scottish Broadband Voucher Scheme to help find alternative solutions.
	ECON09	Town vacancy rates	8.80	9.85	14.00		12.00		There has been an increase in town centre vacancy rates and this is due to the high levels of vacancies in Hamilton and East Kilbride Shopping Centers as a result of the challenges that they are facing. However, overall vacancy rates have held up well under the recent pressures.
	ECON10	Immediately available employment land as a % total land allocated for employment purposes in the local development plan	37.47%	12.73%	12.10%		22.80%		This figure has reduced slightly against the 2021-22 figure and is significantly lower than the Scottish average, however work is being undertaken to identify and increase the available employment land.
	ECON11	Gross Value Added (GVA) per capita	£19,447	£18,886	-----	---	-----	---	Data not yet available
	ECON12 a	Claimant Count as % of Working Age Population	6.3%	4.7%	3.2%		3.2%		The SLC clamant count as a percentage of the population has fallen to 3.2 % from 4.7% the previous year. This is the same as the national figure and reflects the tighter employment market during 2022/23 with an increased availability of vacancies as the economy recovered after covid.
	ECON12 b	Claimant Count as % of 16-24 Population	7.83%	5.30%	3.50%		3.60%		The claimant count for 16-24 year olds is 3.5% which is lower than the Scottish rate and lower (better) than the result in 2021/22
Environmental Services	ENV01a	Net cost of waste collection per premise	£81.97	£86.51	£83.52		£79.20		<p>The net cost of waste collection per premises in South Lanarkshire reduced to £83.52 in 2022/23. This is slightly higher(worse) than the Scottish average of £79.20 but it is an improvement on the previous year, when the figure was £86.51. The overall ranking position has also improved to 21st from 25th in 2021/22.</p> <p>The higher costs reflect the Council's continued position to provide a range of services free of charge to residents. Unlike</p>













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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
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									the majority of councils in Scotland, South Lanarkshire offers each household a free bulk uplift each year. The Council also does not charge for garden waste bin collections. Chargeable garden waste uplifts are becoming increasingly more common in Scotland and allow councils who implement a charge to offset collection costs. The Council also provides free compostable bags to residents whilst the majority of councils do not.
	ENV02a	Net cost of waste disposal per premise	£113.48	£113.57	£100.65		£99.76		<p>The net cost of waste disposal per premises in South Lanarkshire reduced to £100.65 in 2022-23. This is an improvement on the previous two years. The overall ranking position also improved from 20th in 2021/22 to 15th in 2022/23.</p> <p>The net cost of waste disposal per premise is slightly higher than the Scottish average of £99.76 but this reflects the fact that the Council does not send non-recyclable waste to landfill. Costs to thermally treat non-recyclable waste are higher than sending the material to landfill. It does mean though, that the Council has a higher landfill diversion rate than local authorities that are still in the process of procuring a solution to the forthcoming ban on the landfilling of biodegradable municipal waste.</p>
	ENV03a	Net cost of street cleaning per 1,000 population	£16,020.00	£17,640.00	£19,632.00		£16,068.00		<p>The costs associated with our street cleaning operations increased to £19,632 in 2022/23. The figure is above the Scottish average of £16,068, and South Lanarkshire ranks in 28th place out of all the local authorities.</p> <p>The higher costs associated with our street cleaning operation are attributed to the high levels of services that we provide: graffiti removal, street cleaning including shifts, fly tipping uplift, fly posting removal, blood spills, hypodermic needle uplift, dead animal uplift and both the large and smaller mechanical sweeping fleet that we utilize. This equipment performs an essential and legislatively required service including the removal of detritus from roads/channels, (COPLAR)</p> <p>Since the Litter Strategy was approved in 2022, work has been ongoing with regards to making changes to reduce the impacts</p>




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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
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									and costs associated with fly tipping and general littering. A new litter action steering group which includes service reps across the Council have been working on a litter action plan to tackle these issues. This will hopefully have an environmental impact and a subsequent decrease in spend across the area.
	ENV03c	Street cleanliness score	94.05%	92.10%	92.30%		90.60%	✓	<p>South Lanarkshire Council continues to score higher for its street cleansing service than the Scottish average (90.6%), with 92.30% of streets surveyed found to be of an acceptable standard. This is a slight increase from 92.10% in 2021/22.</p> <p>South Lanarkshire Council also scored slightly higher than the Club 3 (local authority benchmarking club) average which is 92.20%.</p>
	ENV04a	Cost of roads per kilometre	£20,056.00	£19,295.00	£16,828.00		£12,844.00	✓	<p>Spend per kilometre of road has decreased compared to the previous year (from £19,295 in 2021/22 to £16,828 in 2022/23). This is partly due to less funding being allocated to carriageway resurfacing as we look to balance any available funding across all our key asset groups. The spending figure also varies year upon year dependent on the level of City Deal project spend.</p> <p>In 2022/23, South Lanarkshire has moved from the 7th to the 11th highest investing local authority per kilometre of road. The level of spend in South Lanarkshire remains higher than the Scottish average, reflecting the council's decision to continue to invest in our road network. It should be noted that the industry is currently encountering significant construction inflation and as a result projects are costing much more than before, and the equivalent scale of works are not presently possible with the same level of investment.</p>
	ENV04b	Percentage of A class roads that should be considered for maintenance treatment	23.90%	23.99%	23.90%		27.40%	✓	<p>There has been a marginal improvement in the condition of A Class roads in South Lanarkshire although the condition trend could be described as static. Due to continued high levels of construction inflation projects are costing much more than before, and the equivalent scale of works are not presently possible with the same level of investment. Positively however, the condition of the A Class network in South Lanarkshire</p>











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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
Service	LGBF Ref	Description	Results	Results	Results		2022/23 Scottish Average	Comparison with Scotland: better or worse?	
									remains better than the Scottish average.
	ENV04c	Percentage of B class roads that should be considered for maintenance treatment	26.20%	25.62%	26.10%		31.50%		There has been slight regression in the condition of B class roads in South Lanarkshire however their condition remains a substantial 5.4% better than the Scottish average.
	ENV04d	Percentage of C class roads that should be considered for maintenance treatment	37.60%	34.91%	35.60%		32.70%		There has been regression in the condition of C class roads in South Lanarkshire and their condition falls below that of the Scottish average.
	ENV04e	Percentage of U (unclassified) roads that should be considered for maintenance treatment	30.50%	29.91%	31.60%		36.40%		Unclassified roads make up a sizeable proportion of the road network in South Lanarkshire. In 2022-23 we have noted a regression in their condition however this remains 4.8% better than the Scottish average.
	ENV05a	Cost of Trading Standards, Money Advice & Citizen Advice per 1,000 population	£2,911.00	£3,464.00	£2,970.00		£7,060.00		The cost of Trading Standards per 1,000 population in 2022/23 reduced from the 2021/22 level due to difficulties in recruiting Officers. Vacancies were filled in 2023 and it is anticipated costs will return to the level seen in 2021/22 when 2023/24 figures are available. However, South Lanarkshire service costs are still expected to remain well below the Scottish average. Despite costs being below the Scottish average, the service provides a good level of protection for local consumers.
	ENV05b	Cost of environmental health per 1,000 population	£12,549.00	£13,280.00	£12,404.00		£15,239.00		The cost of environmental health per 1,000 population decreased slightly in 2022/23, compared to the previous year, due to vacancies and continues to remain well below the Scottish average. Costs are expected to return to previous levels following recruitment during 2023. Despite costs being below the Scottish average, the service provides a good level of public health protection for local communities.
	ENV06	The percentage of total household waste arising that is recycled	40.48%	40.40%	41.00%		43.30%		The percentage of total household waste that is recycled increased (improved) slightly in 2022/23 compared to the previous year but at 41% it is still below the Scottish average of 43.3%. Multi-occupancy properties (flatted developments) make





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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
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									<p>up over 30% of housing stock in South Lanarkshire. The lack of space at these properties means opportunities to provide recycling services are limited. Moreover, when recycling bins are provided often the only option is to provide large communal bins, where contamination rates are significantly higher than in individual wheeled bins. This has a major impact on the amount of good quality recyclable material collected which negatively affects the Council's household recycling rate.</p> <p>It is also worth noting that, unlike a number of other councils, South Lanarkshire Council still accepts 'black bag waste' in bulk uplifts. This disincentivises residents from sorting their household waste and has a further a detrimental impact on recycling rates.</p>
	ENV07a	Percentage of adults satisfied with refuse collection	81.50%	84.30%	85.30%		78.00%	✓	The percentage of adults satisfied with refuse collection is taken from the Scottish Household Survey. The figure of 85.3% is higher than the Scottish average of 78% and an improvement on the previous year. It places South Lanarkshire in the second quartile for performance.
	ENV07b	Percentage of adults satisfied with street cleaning	60.33%	61.70%	61.70%		58.30%	✓	<p>Satisfaction rate has remained steady at 61.7%, however the ranking has improved to 16 (from 17) and is higher than the Scottish average.</p> <p>Results from the consultation during the development of the Litter Strategy gave a positive picture of the satisfaction with the Strategy and this is encouraging for moving forward with our future plans and initiatives.</p>
Financial Sustainability	FINSUS01	Total useable reserves as a % of council annual budgeted revenue	18.33%	14.74%	20.87%		24.50%	✗	<p>The council has seen an increase in useable reserves as a percentage of Council budget. This reflects an increase in the level of useable reserves (significantly as a result of the new accounting arrangements for Service Concessions) and an increase in the council's annual expenditure Budget, meaning that arithmetically, the percentage of useable reserves to annual budget increases.</p> <p>The important factor to consider is the purpose and use of reserves, and the fact is that the council is clear on what reserves we have, and the purpose of them. The use of Loans</p>



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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
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									Fund Review and Service Concession Reserves will affect the figures for the next few years as they are used to support the Council's financial strategy. The key factor is that the reserves are sufficient.
	FINSUS02	Uncommitted General Fund Balance as a % of council annual budgeted net revenue	1.64%	1.50%	1.45%		3.20%		The value of the Council's Uncommitted General Fund balance has not changed from 2019/20. The Council's budget has increased therefore resulting in a minor decrease in the percentage. This is very much an arithmetic impact. Our uncommitted balance has not changed, but the budget does change due to external factors including government grant ringfenced for specific purposes. We and our auditors agree that the level of uncommitted reserve is sufficient.
	FINSUS03	Percentage of Financing Costs to Net Revenue Stream- General Fund	5.32%	5.18%	4.47%		5.40%		This ratio shows a reduction in the General Fund's ratio of financing costs to net revenue stream. The overall reduction reflects a reduction in financing costs mainly due to a change in how we account for the Council's schools PPP project combined with an increase in income (Council Tax, NDR and Non Ring Fenced Government Grants). The position reflects the product of strategic, sustained capital investment in schools and roads over more than twenty years.
	FINSUS04	Percentage of Financing Costs to Net Revenue Stream- Housing Revenue Account	16.31%	16.04%	13.98%		21.30%		This ratio shows a reduction in the HRA's ratio of financing costs to net revenue stream. The overall reduction reflects a reduction in loan charges combined with an increase in income (Rents). The position reflects the product of strategic, sustained capital investment in the Council's housing stock.
	FINSUS05	Actual outturn as a percentage of budgeted expenditure	100.00%	100.00%	100.00%		98.60%		The outturn reflects that the council reported a breakeven position after all transfers to reserves. The SLC position is consistently across years, but movement in other councils' figures may result in a change to our ranking going forward.
Housing Services	HSN01b	Gross rent arrears (all tenants) as at 31 March, as a percentage of rent due for the reporting year	8.26%	8.91%	8.70%		9.60%		Resource target achieved and significantly lower than Scottish average. A range of supports measures continue to assist tenants facing financial hardship. Arrears have increased over the last three financial years which reflects the pressure on rent collection due to the overall economic position. The Council will continue to set affordable rents and provide advice.



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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
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									Performance continues to be routinely monitored with a number of improvement actions identified.
	HSN02	Percentage of rent due in the year that was lost due to voids	0.42%	0.60%	0.60%		1.70%	✓	<p>Performance over the past two years has remained consistent and the Resource continues to focus on void management to minimise void rent loss with a number of improvement actions identified.</p> <p>Performance in this area has been consistent among the best in Scotland compared to other LAs . In the past three years we have had either the lowest or second lowest void rent loss and well below the Scottish average.</p>
	HSN03	Percentage of dwellings meeting Scottish Housing Quality Standards	93.50%	78.32%	79.70%		70.90%	✓	<p>Performance decreased during 2022/23 due to the inclusion of Fixed Electrical Testing and Tolerable Standards as directed by Scottish Housing Regulator. This has been evident across other Local Authorities with the Scottish average also decreasing. Revised process being implemented to gain access to properties where access has not been achieved.</p>
	HSN04b	Average number of days taken to complete non emergency repairs	13.07 days	11.76 days	11.60 days		9.70 days	✗	<p>The improved performance in this area, whilst still above the Scottish average, is viewed positively because it is based on an appointment-based system that is supported by tenants and tenants' representatives.</p> <p>Improvement activity within the repairs service continues in 2023-24 to support the reduction of the average time taken although the council's focus will continue to be on quality rather than speed of service.</p>
	HSN05	Percentage of council dwellings that are energy efficient	93.88%	98.64%	-----	---	-----	---	<p>The 2025 and 2032 EESSH Milestones have been suspended as the Scottish Government are reviewing the EESSH2 standards to strengthen and realign the standard with the target for net zero heat in houses from 2045.</p> <p>In advance of the new national indicators, a review of housing stock is underway to determine the additional energy measures required to achieve energy efficiency and carbon reduction requirements within the council's housing stock.</p>
Social Work Services	SW01	Home Care costs per	£25.50	£30.47	£29.86		£31.85	✓	Home care costs per hour decreased to £29.86 in 2022-23. In

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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
Service	LGBF Ref	Description	Results	Results	Results		2022/23 Scottish Average	Comparison with Scotland: better or worse?	
		hour for people aged 65 or over							<p>South Lanarkshire Home Care costs per hour are less than the Scottish average of £31.85 and lower than the Family Group average of £30.36</p> <p>Rising costs are largely attributed to in-house pay-awards and Scottish Living Wage uplifts for commissioned services.</p> <p>South Lanarkshire's ranking has moved to 13, however, this is not necessarily a positive position in terms of commissioning services and generating growth within the sector as a lower rate may inhibit the local authority's ability to attract recruits into the sector, grow the external market and meet continuing demands for services.</p> <p>There is an imminent risk that the market has insufficient capacity and choice to meet demand, with providers unable to sustain their current business models. Recruitment and retention to the social care workforce remains a challenge and is further impacted by an existing ageing workforce. A mapping tool has been developed by the Care at Home service, in partnership with external providers, to support the efficiency of services by operating within agreed geographic areas.</p>
	SW02	Self Directed Support (Direct payments and managed personalised budgets) spend on adults 18+ as a percentage of total social work spend on adults 18+	3.78%	3.98%	6.70%		8.70%		<p>Self-Directed Support (Direct payments and managed personalised budgets) spend on adults 18+ as a percentage of total social work spend on adults 18+, in South Lanarkshire has increased by almost 70% from 2021-22 to 2022-23, resulting in South Lanarkshire's ranking improving significantly from 24 to 13. This indicator highlights only the social work spend allocated via Direct Payments, Personalised Managed Budgets and Individual Service Fund (ISF) - options 1 and 2. It does not recognise local authority managed services - option 3, which provide a legitimate choice for individuals or a default position in the legislation for individuals who do not wish to exercise their right to choose.</p> <p>Drivers behind this improvement include:</p>







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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
Service	LGBF Ref	Description	Results	Results	Results		2022/23 Scottish Average	Comparison with Scotland: better or worse?	
									<ul style="list-style-type: none"> • A review and update of public facing SDS information to promote all four SDS options. • Establishment of a Commissioning and Quality Assurance Team. • Establishment of an SDS Review Team. • Upskilling of the Care at Home staff to complete the Living the Life you Choose assessment and offer the four SDS options to service users. • Placing self-directed support at the heart of day services following the recent review of the service, to give service users greater choice, flexibility, and control over their care. <p>Whilst improvement has been made during this reporting period, it should be noted that wider pressures - most notably in relation to workforce supply and the financial challenges facing social care - will continue to be influential.</p>
	SW03a	Percentage of people aged 65 and over with long-term care needs receiving personal care at home	63.88%	61.89%	61.00%		61.50%		<p>South Lanarkshire performance decreased from 61.89% in 2021-22 to 61% in 2022-23 which is similar to the Scottish average position of 61.5%. However, this indicator excludes individuals who are assessed and waiting for a service which currently accounts for approximately 1,500-2,000 hours each week.</p> <p>The introduction of Home First throughout South Lanarkshire is supporting the strategic vision to maximise the independence of service users, improving individual outcomes, and in doing so, reducing the reliance on statutory services. It provides short-term multi-disciplinary reablement and rehabilitation support with a focus on maximising individual choice and control for people at home, or as close to home as possible. The programme was successful in the Integrated Care category in the 2022 Scottish Health Awards which recognises excellence across health and social care services.</p> <p>As well as the introduction of Home First a modernisation programme of the Care at Home service has progressed to</p>



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									<p>respond to service demand and the increasingly complex needs of service users which has included: the establishment of a scheduling and response team; a new electronic scheduling system; transfer of the Out of Hours support function from Emergency Social Work Services to Care at Home; redesign of co-ordination roles to reflect changing responsibilities; enhancing the assessment and care management function; and targeted recruitment campaigns.</p> <p>Response to demand as well as an accelerated programme of installation saw an increase in assistive technology throughout 2022-23. For example, 4,151 telecare items and 3,163 Digital IP Alarms were installed with 24% of hospital discharge referrals supported through the Home First telecare pathway which ensured installation within 24 hours of referral being received.</p>
	SW04b	Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	-----	80.00%	-----	---	-----	---	Data not yet available
	SW04c	Percentage of adults supported at home who agree that they are supported to live as independently as possible	-----	82.16%	-----	---	-----	---	Data not yet available
	SW04d	Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	-----	65.58%	-----	---	-----	---	Data not yet available
	SW04e	Percentage of carers who feel supported to	-----	28.70%	-----	---	-----	---	Data not yet available

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South Lanarkshire Council LGBF Results 2022/23			2020/21	2021/22	2022/23	Result Trend	Scotland		Comments/Progress
Service	LGBF Ref	Description	Results	Results	Results		2022/23 Scottish Average	Comparison with Scotland: better or worse?	
		continue in their caring roles							
	SW05	Residential cost per week per resident for people aged 65 or over	£659.00	£755.00	£697.00		£684.00		<p>This measure relates to the average net cost to the council. South Lanarkshire had a spend of £697 per week in 2022-23 compared to the Scottish average of £684. Within the LGBF family group costs range from £442 to £992. The performance of each council is influenced by demographics and contributions made by service users. The cost of care also increases year on year with changes to the national care home rate.</p> <p>There are currently variable costs for care homes across Scotland and it is anticipated that the review of the National Care Home Contract (NCHC), which has not been revised since 2013, will standardise some of this. Although it should be noted that the NCHC rate will not equate to the net cost per resident, it will impact only on local authority funded residents who are in private and voluntary care homes, whilst others will continue to pay a proportion of their care home fees.</p>
	SW06	Rate of readmissions to hospital within 28 days per 1,000 discharges	111.82	106.27	98.50		101.70		<p>The rate of readmissions in South Lanarkshire decreased again this year from 106.27 per 1,000 in 2021-22 to 98.50 in 2022-23 and we continue to perform better than the Scottish average. Information on the six areas of the Health and Social Care Delivery Plan are monitored monthly and formally reported on a quarterly basis to the Social Work Committee (alongside the Integration Joint Board).</p>
	SW07	Percentage of care services graded 'good' or better in Care Inspectorate Inspections	80.10%	76.08%	77.00%		75.00%		<p>The proportion of care services graded 'good' or better in Care Inspectorate Inspections decreased nationally from 75.8% in 2021-22 to 75% in 2022-23. However, South Lanarkshire saw an increase from 76.08% in 2021-22 to 77.0% in 2022-23. This performance has resulted in South Lanarkshire's ranking improving significantly from 26 to 17.</p> <p>More regular inspection activity resumed in 2022-23 following the agreed pause in the programme during COVID-19. Fifty-six inspections were completed across all care services in South Lanarkshire during this period with in-house inspections of adult</p>

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									<p>care homes, children's houses, fostering and adoption services. The council has continued to implement improvement actions from inspections with regular reports to the Social Work Resources Committee and noting within the Chief Social Work Officer Annual Report.</p> <p>The Care Home Providers Forum established during the pandemic has remained in place and includes representation from independent, voluntary, and local authority care homes. Chaired by a Social Work manager, the forum provides the opportunity to share and signpost providers to emerging guidance and reporting requirements, whilst acknowledging pressures across the sector and identifying shared solutions.</p>
	SW08	Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)	544.22	910.36	482.00		432.00		<p>Performance for this indicator has improved significantly from 910.36 days in 2021-22 to 482.00 days in 2022-23. In line with this our ranking shifted from 25 to 22.</p> <p>The initial work undertaken as part of our Discharge without Delay (DWD) programme has now been subsumed within Operation Flow. Hospital staff and other partners work together closely to establish clear timeframes of when someone will go from hospital to community.</p> <p>Early and effective discharge planning puts the patient at the centre of the process, it improves the benefits for those currently in hospital by discharging home at the earliest and safest opportunity and creates capacity for patients who require admission.</p> <p>We continue to embed the Home First approach across the localities. This re-ablement approach optimises independence over a six week period, enabling people to remain in their own homes, or supporting discharge from hospital with the support of health, social care and third sector provision to meet any ongoing needs identified.</p>